BBCT - WBC Migration – CP User Manual

Document History

Version	Date	Author	Reason
Draft 0.1	06/05/2008	BBCT	First Draft upon designed functionality for CP's.
Draft 0.2	06/06/2008	BBCT	Added new web pages of Day2 functionality
Draft 0.3	02/09/2008	BBCT	Added new web pages for Day4 functionality
Issue 2	21/10/2008	BBCT	Update Details of Migration Order Entry
Issue 3	11/05/2009	BBCT	Added details for Bulk Cancellations via BBCT
Issue 3.1	20/05/2009	BBCT	Added details of functionality regarding addition of leading 0 in Installation DN if not present.
Issue 3.2	20/05/2009	BBCT	Updated sample Excel file, which is being used for uploading WBC Migration orders and re-attached (LQC / Migration / Bulk cancel) sample files in zipped format to enable direct file download without any data loss.
Issue 4	22/05/2009	BBCT	Update new attribute 'ModifiedFTRCalc' for 20CN line retention.
Issue 4.1	26/05/2009	BBCT	Updated the document as per the review comments from Legal Representative.
Issue 4.2	26/08/2009	BBCT	-Updated screenshots for LQC order status report, LQC order details and Bulk Migration Order Details as per BS WBC-MIG-360 a/b -Added one more status for BS WBC-MIG-360 a and elaborated the meaning of the status 'Invalid Requiredby Date' -Updated Migration file excel templates to Issue 15
Issue 4.3	18/09/2009	BBCT	Including New CP Status message: Validation Completed (No Broadband exists on this line)

Version	Date	Author	Reason
Issue 4.4	26/11/2009	BBCT	Including Annex M LQC upload page details, upload messages and changes in upload screen for LQC and Migration files, ModifiedFTRCalc to be made optional
Issue 4.5	09/12/2009	BBCT	Adding the upload file screen shot
Issue 4.6	22/02/2010	BBCT	Including 8M Transit upload files and reports (new module)
Issue 4.7	14/10/2010	BBCT	Including DLM changes for migration

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1. Introduction

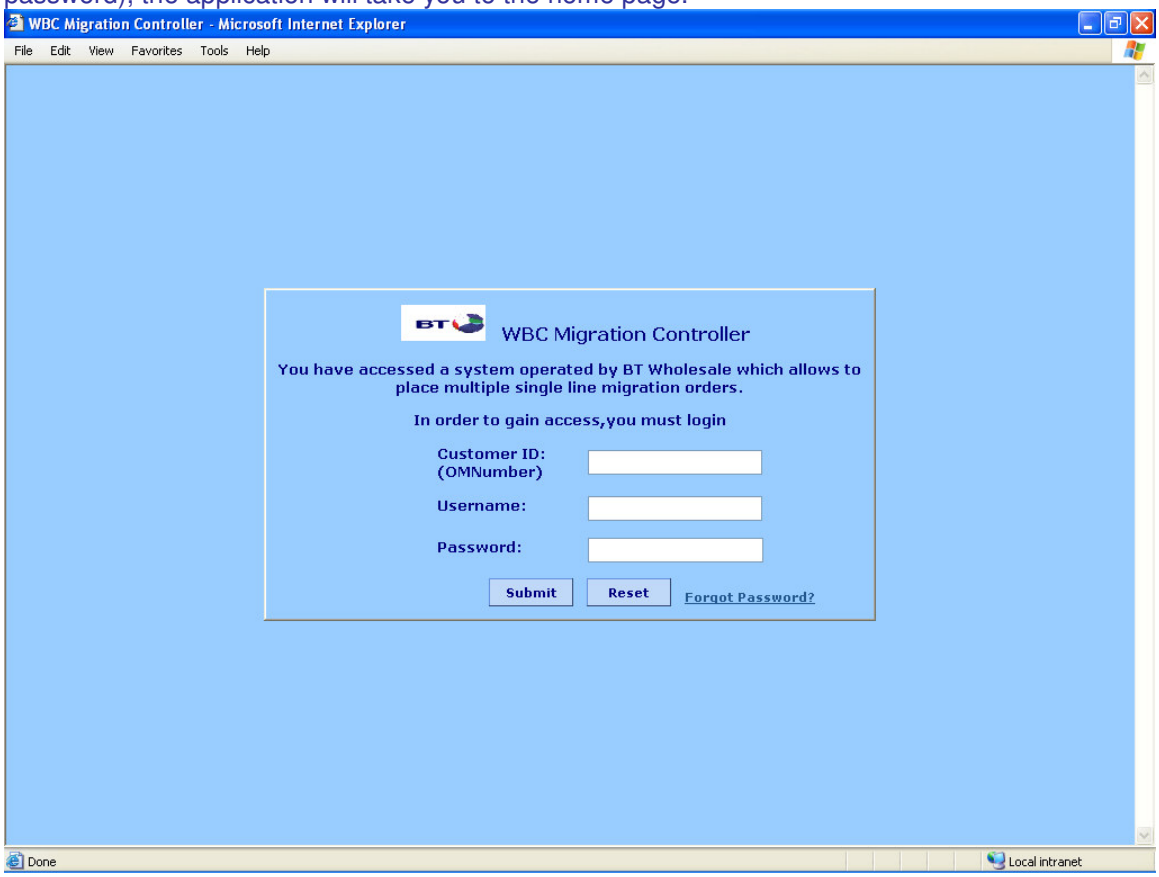
The document describes WBC migration functionality available for CP users on BBCT web site.

2. How to register for access on BBCT?

As a new user you will need to register on BBCT by sending an access request with your Customer Id (OMNumber) /Username/Password to the BT Wholesale Service Management helpdesk.

3. How to login on BBCT?

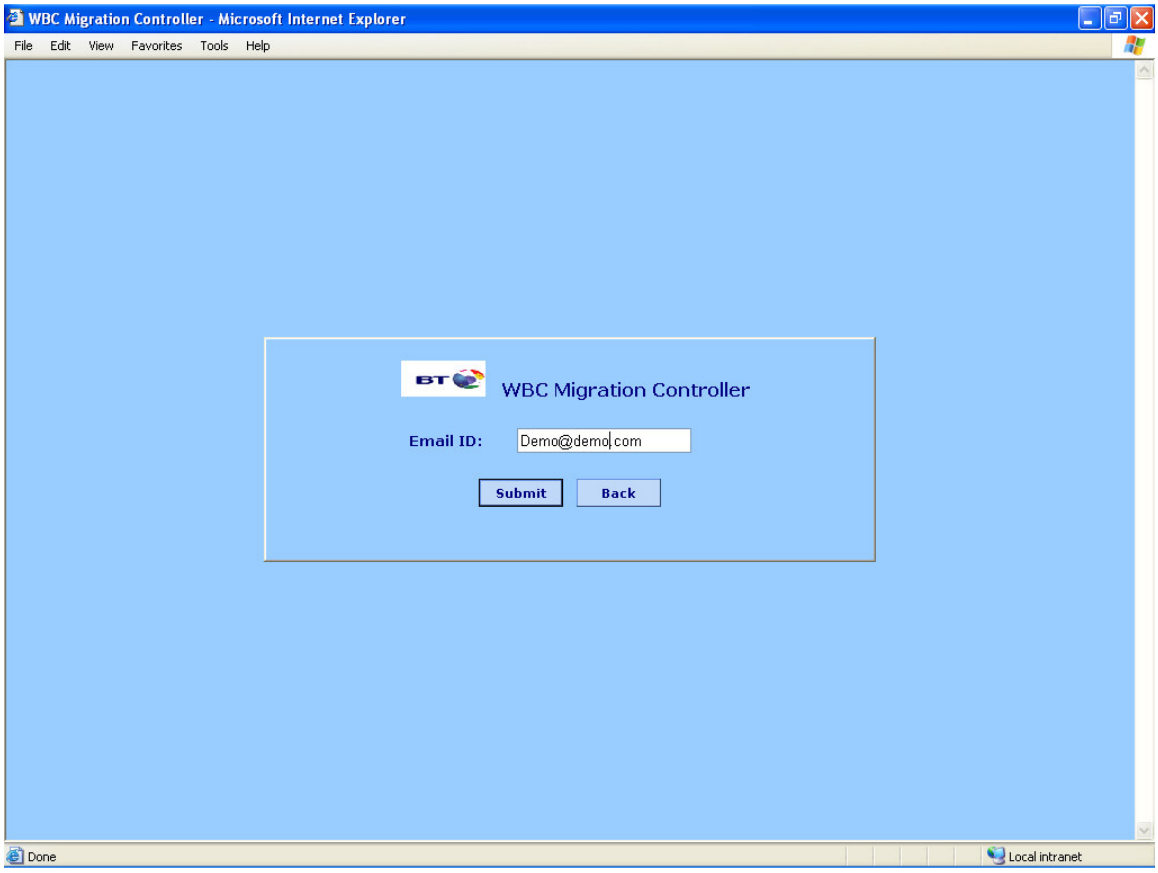
First check accessing following URL:
http://www.bbct.bt.com/broadbandbulkchangetool/ , then select Click Here to Upload/View WBC Migration Orders link to redirect to WBC migration website.
You will find a login screen. You will need to provide your OMNumber, username and password. All these fields are mandatory.
You will see the following login screen. After providing valid details (OMNumber, username and password), the application will take you to the home page.



4. Forgot Password

Navigation: BBCT URL > WBC Migration link > Login > Forgot Password link.

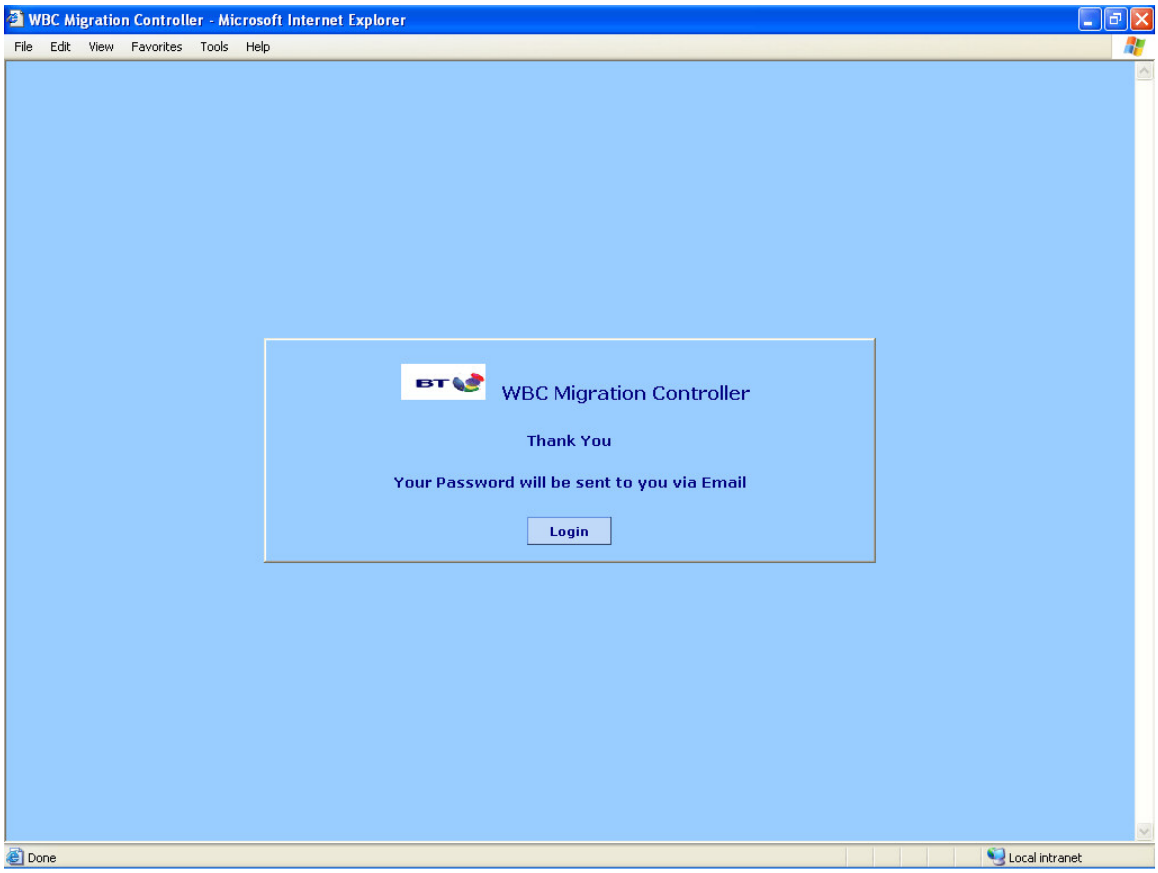
Description: If you forget your password then you will need to enter your BT email id on forgot password page.Your password will be sent on this email id..For this option, the email has to be enabled in your profile.



5. Password Send Confirmation

Navigation: BBCT URL > WBC Migration link > Forgot Password link > Enter the email ID > Submit

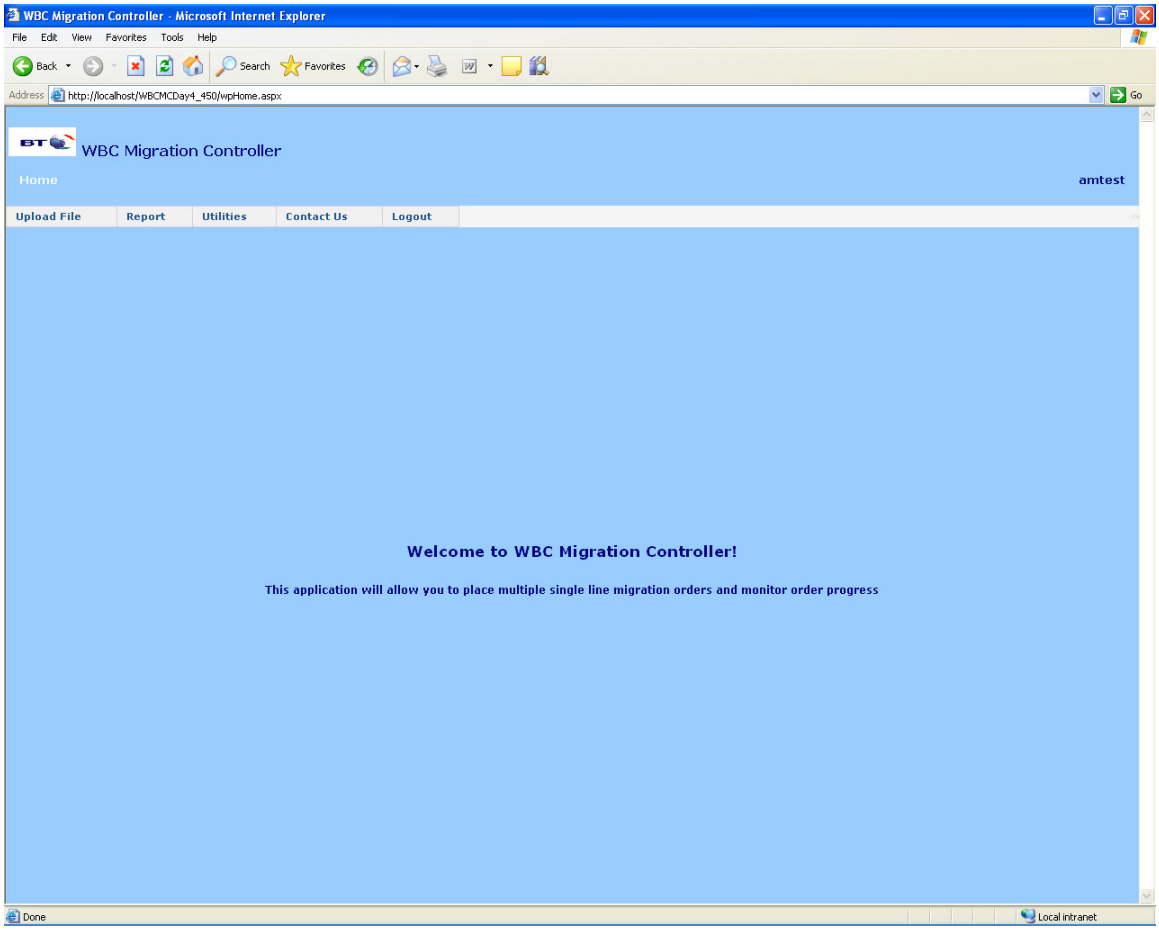
Description: A Confirmation page that the password has been sent to the user's email ID will appear



6. Home Page

Navigation: BBCT URL > WBC Migration link > login > Successful login

Description: The application will take you to the following home page. You can use different options like uploading files / viewing reports / utilities / logout from menu on top of web page.



7. Placing Line Qualification Check orders

Line Qualification is optional; Users can perform this step before placing migration orders to check current line status data. This will give you the predicted speed for WBC Products and by using this statistic, can help users to decide whether to choose a WBC product option.

Sample CSV file format:

Note: While editing the CSV file, the user is required to open it in notepad or textpad instead of Excel. This is because, when opened in Excel, formatting information is lost.

WBCLQC_OM123456
78_11042008_1620.(

Sample XML file format:

WBCLQC_OM123456
78_11042008_1430.:

7.1 Input Attributes

The input data required is as follows:

Attribute	Length	Remarks	Remarks
Request Type		Mandatory	Multiple Services
Installation DN	11	Mandatory (either	One or more instances of
Service ID	15	of DN or Service ID	service identifiers - Either of
Network ID	12	or Network ID)	DN or Service ID or Network ID is Mandatory. If the Installation DN is less than 11 characters in length and is not preceded by a 0 (this might happen when user edits the file in CSV mode instead of notepad), BBCT will automatically add a 0 to the Installation DN.
MAC Code	30	Optional	

7.2 LQC Upload Messages

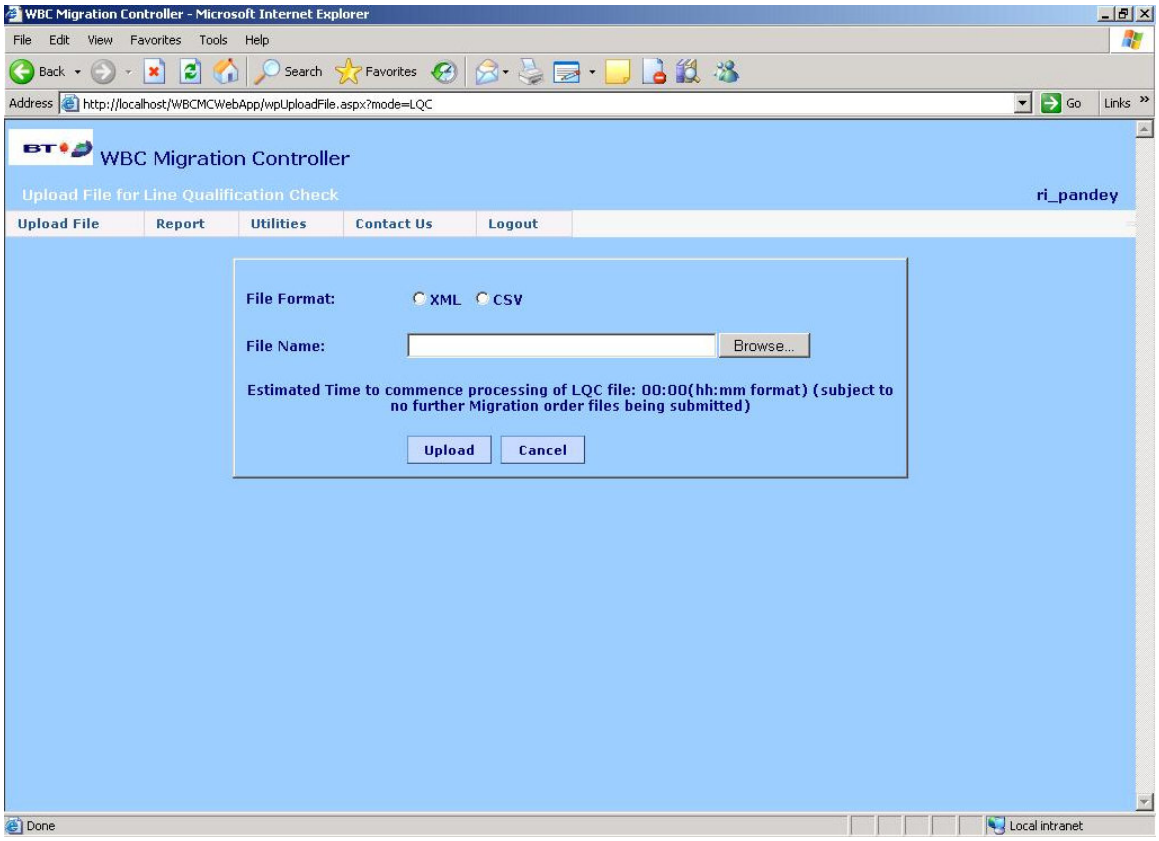
Following are failure / success messages and their meaning when you upload LQC file on BBCT.

Message	Remarks
"File must be either CSV or XML only".	Only CSV / XML file can be uploaded, if you try to upload any other file format it will display this message
"Invalid Filename, please try again in recommended format - WBCLQC_{CP Ident}_DDMMYYYY_HHMM.csv / WBCLQC_{CP Ident}_DDMMYYYY_HHMM.xml)"	Filename format must be WBCLQC_OM12345678_09012008_1523, filename should start with prefix WBCLQC.
"Duplicate filename, please try again in recommended format - WBCLQC_{CP Ident}_DDMMYYYY_HHMM.csv / WBCLQC_{CP Ident}_DDMMYYYY_HHMM.xml)"	BBCT will perform file duplication check if same file exists previously then it will display this message
"Invalid Request type, Please try again".	Header validation e.g. first row must contain: WBC_BULKLINEQUAL,Multiple_Services If it fails to match with this format then it will display this message
"Invalid Header, Please try again".	Second row must contain following sequence: InstallationDN, ServiceId, NetworkId, MAC If it fails to match with this format then it will display this message
"Invalid Trailer, Please try again".	Trailer Validation e.g. last row must contain: WBC_BULKLINEQUAL_TRL If it fails to match with this format then it will display this message
"Missing Mandatory field (ServiceId / NetworkId / DN) value at row: 3"	If no value supplied for either ServiceId / NetworkId / DN in CSV file then this message will be displayed
"File uploaded successfully!"	If file passes through all above validations then it will display success status to users

7.3 Uploading file from user's machine

Navigation: BBCT URL > WBC Migration link > Login > Successful login > Home > Upload File menu > Bulk Line Qualification Check

Description: Page to upload LQC file.
The user will be able to see the estimated time to commence processing of the uploading LQC file as shown below.
The user will have to choose an appropriate file format (XML/CSV) and then provide the file path from local machine location.
On upload, the user will be able to see the appropriate success/error message as described above.



8. Placing Annex M Line Qualification Check orders

Line Qualification of Annex M orders is optional; Users can perform this step before placing migration orders to check current line status data of Annex M orders. This will give you the predicted speed for WBC Products and by using this statistic, can help users to decide whether to choose a WBC product option.

Sample CSV file format:

Note: While editing the CSV file, the user is required to open it in notepad or text pad instead of Excel. This is because, when opened in Excel, formatting information is lost.

WBCLQC_AnnexM_O
M12345678_110420(

8.1 Input Attributes

The input data required is as follows:

Attribute	Length	Remarks	Remarks
Request Type		Mandatory	Multiple Services
Installation DN	11	Mandatory (either	One or more instances of
Service ID	15	of DN or Service ID	service identifiers - Either of
Network ID	12	or Network ID)	DN or Service ID or Network ID is Mandatory. If the Installation DN is less than 11 characters in length and is not preceded by a 0 (this might happen when user edits the file in CSV mode instead of notepad), BBCT will automatically add a 0 to the Installation DN.
MAC Code	30	Optional	

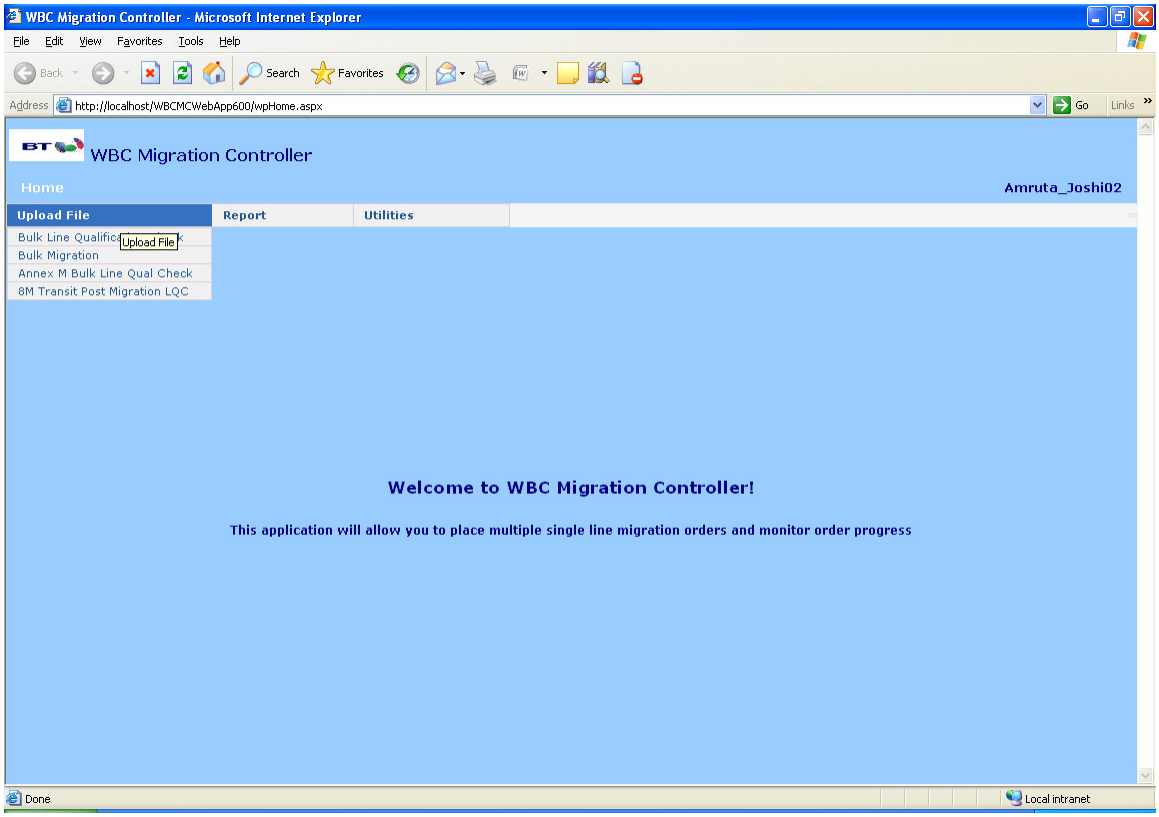
8.2 Annex M LQC Upload Messages

Following are failure / success messages and their meaning when you upload Annex M LQC file on BBCT.

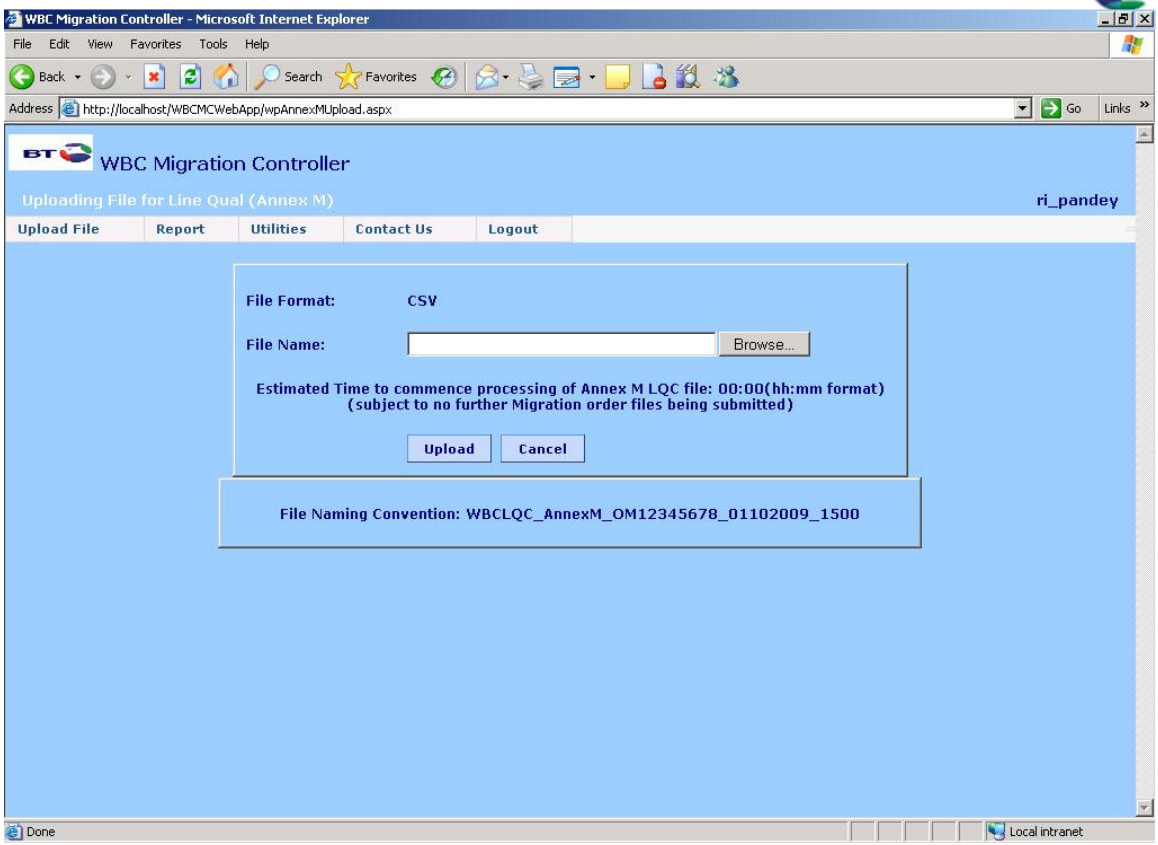
Message	Remarks
"Selected file is not of type CSV".	Only CSV file can be uploaded, if you try to upload any other file format it will display this message
"Incorrect File Name. Please see the example file naming convention."	Filename format must be WBCLQC_AnnexM_OM12345678_09012008_1523, filename should start with prefix WBCLQC_AnnexM.
"Duplicate filename, please try again in recommended format - WBCLQC_AnnexM_{CP Ident}_DDMMYYYY_HHMM.csv	BBCT will perform file duplication check if same file exists previously then it will display this message
"Invalid Request type, Please try again".	Header validation e.g. first row must contain: WBC_BULKLINEQUAL,Multiple_Services If it fails to match with this format then it will display this message
"Invalid Header, Please try again".	Second row must contain following sequence: InstallationDN, ServiceId, NetworkId, MAC If it fails to match with this format then it will display this message
"Invalid Trailer, Please try again".	Trailer Validation e.g. last row must contain: WBC_BULKLINEQUAL_TRL If it fails to match with this format then it will display this message
"Missing Mandatory field (ServiceId / NetworkId / DN) value at row: 3"	If no value supplied for either ServiceId / NetworkId / DN in CSV file then this message will be displayed
"File uploaded successfully!"	If it passed through all above validations then it will display success status to users

8.3 Uploading file from user's machine

Navigation: BBCT URL > WBC Migration link > Login > Successful login > Home > Upload File menu > Annex M Line Qual Check



Description: Page to upload Annex M Line Qualification Check file.
This option is to report on Annex M line qualification only. The user will be able to see the estimated time to commence processing of the uploading Annex M LQC file as shown below.
The user will have to ensure the file is in the correct format (CSV) with the correct naming convention as shown in the example screen below, and then provide the file path from local machine location.
On upload, the user will be able to see the appropriate success/error message as described above.
The sample file naming convention will be shown continuously on the upload screen as shown below.


WBC Migration Controller - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Search Favorites
Address http://localhost/WBCMCWebApp/wpAnnexMUpload.aspx
Go Links
WBC Migration Controller
Uploading File for Line Qual (Annex M)
ri_pandey
Upload File
Report
Utilities
Contact Us
Logout
File Format: CSV
File Name:
Browse...
Estimated Time to commence processing of Annex M LQC file: 00:00(hh:mm format)
(subject to no further Migration order files being submitted)
Upload
Cancel
File Naming Convention: WBCLQC_AnnexM_OM12345678_01102009_1500
Done
Local intranet

9. Placing Bulk migration orders

The user can place migration orders on BBCT which can be a singleton order or a multiple singleton order; BBCT supports three file formats, XML ,CSV & EXCEL. BBCT also supports a B2B xml file for placing one order at a time and CSV file for placing bulk orders.

Sample CSV file format:

Note: While editing the CSV file, the user is required to open it in notepad/textpad instead of Excel. This is because, when opened in Excel, formatting information is lost.

WBCBULKMIG_OM95193701_10032010_1

Sample XML file format (refer C7 XML documentation):

WBCBULKMIG_OM12345676_02082010_1

Sample Excel File format:

Excel_Design Template.xlsx

WBCBULKMIG_OM12345678_02082010_1

9.1 Order Attributes

The input data required is as follows

Column Name	Length	Mandatory / Optional	Description
BuyerID	39	Mandatory	A unique message identifier for the order from the CP
IssueDateTime		Mandatory	Input from CRF - Format will be YYYY-MM-DDTHH:MM:SS
KCIType	15	Mandatory	Keep Customer Informed method – either 'EXCEL' or 'CSV'
SellerAssignedAccountID	30	Mandatory	Billing Account number. "Sellers Assigned Account ID" (Column E)

			(in excel file) is formatted as text to enable leading zeros to be entered.
CPDUNSID	9	Mandatory	Remains the same value for all orders for each CP - 399494418
RESELLERCPDUNSID	9	Mandatory	the DUNS number of the CP
BTWDUNSID	9	Mandatory	the BT Wholesale DUNS number - 232510151
SellersItemIdentification	30	Mandatory(Case Sensitive)	the name of the product being ordered - WBC End User Access (EUA).
BuyersLineNumber	22	Mandatory	Valid value for this field – 'BULKMIG'
CustomerRequiredDate		Mandatory	Input to BBCT – Format will be YYYY-MM-DDTHH:MM:SS
InstallationDN	11	Optional	Telephone number on which the service is to be provided. Note that telephone numbers should contain the STD code (including leading zero), be 10 or 11 digits in length and must not contain spaces, hyphens or any other de-limiting characters Installation Directory Number (DN) (Column L) in excel file is formatted as text to enable leading zeros to be entered. If a user missed leading 0 in Installation DN, BBCT would automatically add the same.
MAC	30	Not Required	Migration key
CosmossCustomerID	11	Optional	OMNumber for Service provider
SourceServiceId	15	Mandatory	Service id
AccessTechnology	10	Mandatory	The type required, either ADSL / ADSL2plus
StabilityOption	15	Mandatory	Can be either Standard, Stable or Super Stable
TrafficWeighting	8	Mandatory	The choice of weighting will effect the user response at times of contention, with 'Elevated' getting a higher proportion of the available bandwidth, either Standard / Elevated
Interleaving	5	Mandatory	Used to define the Interleaving status of the line – 'Yes' it will be used; 'No' it won't be used; or if 'Auto', then BT will decide whether it can be used or not Interleaving (Yes / No / Auto)
AdvancedServicesOpt-	3	Mandatory	used to Opt-in or Opt-out of

In			Advanced Services, available to users whose CPs are signed up for them, either Yes or No
RealTime	15	Mandatory	the realtime rate in kilobits per second
Downstream	15	Mandatory	The downstream transmission rate in megabits per second. If Upstream value is 'Annex M' then the permissible Downstream values are '8Mbit/s' and '24Mbit/s' (all values are case sensitive)
Upstream	15	Mandatory	The upstream transmission rate in kilobits per second. Permissible values for the attribute are 'Uncapped', 'Annex M'and '448Kbit/s' (all values are case sensitive)
MaintenanceClass	30	Mandatory	the maintenance category or level of service that is provided. – Maintenance Category 4 (Enhanced Care) Maintenance Category 5 (Standard Care)
Company_Contact_Surname	15	Optional	The surname of the contact for the order
Company_Contact_Firstname	30	Optional	The first name of the contact This should match with the data on OS for the CP DUNS ID. OS will send warning message if different and use the details from its database.
Company_Contact_Telephone	11	Optional	The telephone number of the contact. Note that telephone numbers should contain the STD code (including leading zero), be 10 or 11 digits in length and must not contain spaces, hyphens or any other de-limiting characters
Company_Contact_Email	50	Optional	The email address of the contact
Company_Contact_Title	5	Optional	Company contact title e.g. Mr. / Mrs.
Company_Contact_Initials	1	Optional	Company contact initials
Company_Contact_Address	50	Optional	Company contact address information
Company_Contact_Postcode	8	Optional	Company contact post code
Company_Contact_Fax	12	Optional	Company contact fax number

number			
Company_TechnicalContact_Fullname	30	Optional	Company technical contact full name
Company_TechnicalContact_Phonenumber	12	Optional	Company technical contact phone number
Company_TechnicalContact_24hourContactnumber	12	Optional	Company technical contact 24 hour contact number
Company_TechnicalContact_Email	50	Optional	Company technical contact email address
Company_TechnicalContact_FaxNumber	12	Optional	Company technical contact fax number
BT_Accountmanager_Fullname	30	Optional	BT Account manager full name
BT_Accountmanager_Phonenumber	12	Optional	BT Account manager phone number
BT_Accountmanager_Faxnumber	12	Optional	BT Account manager fax number
BT_Accountmanager_Email	50	Optional	BT Account manager email address
Service_Support_Helpdesk	12	Optional	Service support help desk number
ModifiedFTRCalc	100	Optional	Attribute to enable user to retain 20 CN line rate
MTBERedThreshold	10	Optional	Mean time between Error RedThreshold
MTBEGreenThreshold	10	Optional	Mean time between Error GreenThreshold
MTBRRedThreshold	10	Optional	Mean time between Retrain RedThreshold
MTBRGreenThreshold	10	Optional	Mean time between Retrain GreenThreshold

9.2 Migration Upload Messages

Following are failure / success messages when you upload migration file on BBCT.

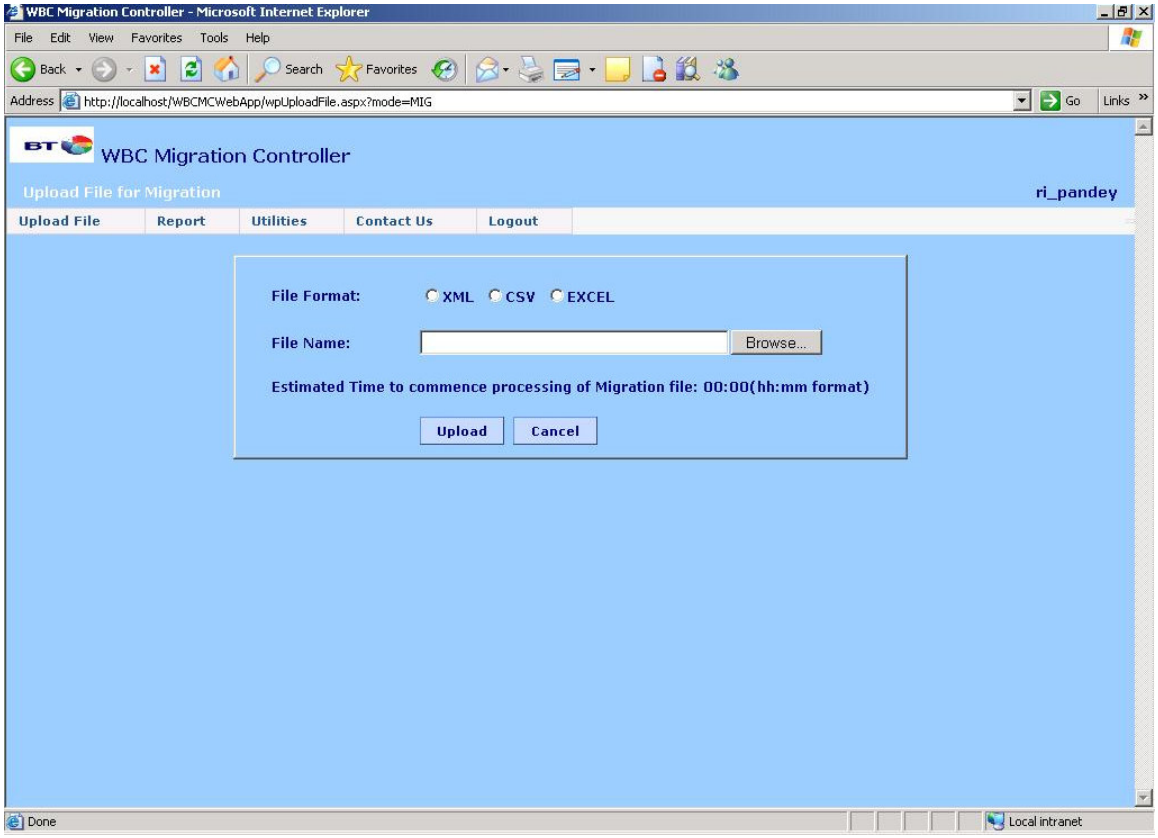
Message	**Remarks**
"Selected file is not of type XML/CSV/EXCEL".	Only CSV / XML/EXCEL file can be uploaded, if you try to upload any other file format it will display this message
"Invalid Filename, please try again in recommended format	Filename format must be WBCBULKMIG_OM12345678_09012008_1523, filename

- (WBCBULKMIG_{CP Ident}_DDMMYYYY_HHMM.csv / WBCBULKMIG_{CP Ident}_DDMMYYYY_HHMM.xml)"	should start with prefix WBCBULKMIG.
"Duplicate filename, please try again in recommended format - (WBCBULKMIG_{CP Ident}_DDMMYYYY_HHMM.csv / WBCBULKMIG_{CP Ident}_DDMMYYYY_HHMM.xml)"	BBCT will perform file duplication check if same file exists previously then it will display this message
"Invalid Header, Please try again".	Header validation e.g. first row must contain: WBC_BULKMIGV2 If failed then it will display this message
"Invalid Header Column names, Please try again".	Second row must contain following sequence: BuyerID,IssueDateTime,KCIType,SellerAssignedAccountID,CPDUNSID,RESELLERCPDUNSID,BTWDUNSID,SellersItemIdentification,BuyersLineNumber,CustomerRequiredDate,InstallationDN,MAC,CosmossCustomerID,SourceServiceId,AccessTechnology,StabilityOption,TrafficWeighting,Interleaving,AdvancedServicesOpt-In,RealTime,Downstream,Upstream,MaintenanceClass,Company_Contact_Surname,Company_Contact_Firstname,Company_Contact_Telephone,Company_Contact_Email,Company_Contact_Title,Company_Contact_Initials,Company_Contact_Address,Company_Contact_Postcode,Company_Contact_Faxnumber,Company_TechnicalContact_Fullname,Company_TechnicalContact_Phonenumber,Company_TechnicalContact_24hourContactnumber,Company_TechnicalContact_Email,Company_TechnicalContact_FaxNumber,BT_Accountmanager_Fullname,BT_Accountmanager_Phonenumber,BT_Accountmanager_Faxnumber,BT_Accountmanager_Email,Service_Support_Helpdesk,ModifiedFTRCalc, MTBERedThreshold, MTBEGreenThreshold, MTBRRedThreshold, MTBRGreenThreshold If it fails then it will display this message Note – All green attributes are optional, it requires column title only in second row, it can be blank in actual data row
"Invalid Trailer, Please try again".	Trailer Validation e.g. last row must contain: WBC_BULKMIG_TRL If it fails to match with this format then it will display this message
"Missing Mandatory field value (fieldname) at row: 3"	Mandatory and optional field value check If this check fails then it will display this message
"File uploaded successfully!"	If file passes through all above validations then it will display success status to users

9.3 Uploading file from user's machine

Navigation: > WBC Migration > Login > Successful login > Home > Upload menu > Bulk Migration

Description: Page to upload bulk migration file.
The user will be able to see the estimated time to commence processing of the uploading Migration file as shown below.
The user will have to choose an appropriate file format (XML/CSV/Excel) and then provide the file path from the local machine's location.
On upload, the user will be able shown the appropriate success/error message.



10. Placing 8M orders

10.1 Input attributes

The input data required is as follows:

Attribute	Length	Remarks	Remarks
Request Type		Mandatory	Multiple Services
Installation DN	11	Mandatory (either	One or more instances of
Service ID	15	of DN or Service ID	service identifiers - Either of
Network ID	12	or Network ID)	DN or Service ID or Network ID is Mandatory. If the Installation DN is less than 11 characters in length and is not preceded by a 0 (this might happen when user edits the file in CSV mode instead of notepad), BBCT will automatically add a 0 to the Installation DN.
MAC Code	30	Optional	

10.2 8M Upload Messages

Following are failure / success messages and their meaning when you upload LQC file on BBCT.

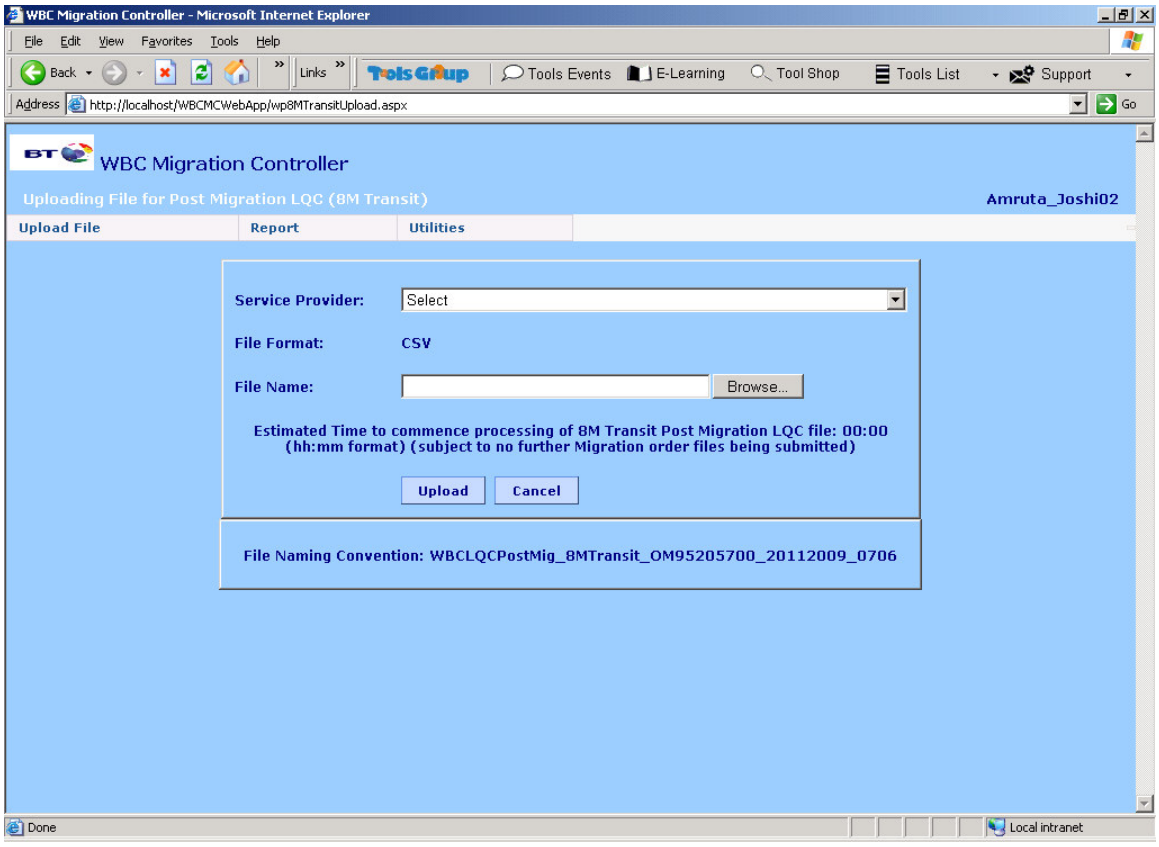
Message	Remarks
"File must be CSV only".	Only CSV file can be uploaded, if you try to upload any other file format it will display this message
"Invalid Filename, please try again in recommended format - WBCLQCPostMig_8MTransit_{CP Ident}_DDMMYYYY_HHMM.csv / WBCLQC_{CP Ident}_DDMMYYYY_HHMM.xml)"	Filename format must be **WBCLQCPostMig_8MTransit_OM95205700_20112009_0706.csv** filename should start with prefix WBCLQCPostMig.
"Duplicate filename, please try again in recommended format - WBCLQCPostMig_8MTransit_{{CPIdent}_DDMMYYYY_HHMM.csv / BCLQCPostMig_8MTransit_{{CP Ident}_DDMMYYYY_HHMM.xml)"	BBCT will perform file duplication check if same file exists previously then it will display this message
"Invalid Request type, Please try again".	Header validation e.g. first row must contain: WBC_BULKLINEQUAL,Multiple_Services If it fails to match with this format then it will display this message
"Invalid Header, Please try again".	Second row must contain following sequence: InstallationDN, ServiceId, NetworkId, MAC If it fails to match with this format then it will display this message

"Invalid Trailer, Please try again".	Trailer Validation e.g. last row must contain: WBC_BULKLINEQUAL_TRL If it fails to match with this format then it will display this message
"Missing Mandatory field (ServiceId / NetworkId / DN) value at row: 3"	If no value supplied for either ServiceId / NetworkId / DN in CSV file then this message will be displayed
"File uploaded successfully!"	If file passes through all above validations then it will display success status to users

10.3 Uploading file from user's machine

Navigation: > WBC Migration > Login > Successful login > Home > Upload menu > 8M Transit Post Migration LQC

Description: Page to upload 8M file.
The user will be able to see the estimated time to commence processing of the uploading 8M file as shown below. The user will have to choose an appropriate file format (CSVI) and then provide the file path from the local machine's location.
On upload, the user will be able shown the appropriate success/error message.



11. Placing Bulk LLU migration orders

The user can place LLU migration orders on BBCT which can be a singleton order or a multiple singleton order; BBCT supports three file formats, XML, CSV & EXCEL. BBCT also supports a B2B xml file for placing one order at a time and CSV file for placing bulk orders.
There are 2 types of LLU files. (LLU-H) and (LLU).

Sample CSV file format:

Note: While editing the CSV file, the user is required to open it in notepad/textpad instead of Excel. This is because, when opened in Excel, formatting information is lost.

WBCBULKMIG_LLU-H
_OM95193701_1210

WBCBULKMIG_LLU_
OM95193700_12082(

Sample XML file format (refer C7 XML documentation):

WBCBULKMIG_LLU-H
_OM12345670_3108

WBCBULKMIG_LLU_
OM12345676_02062(

Sample Excel File format:

Excel_Design
Template.xlsx

WBCBULKMIG_LLU-H
_OM12345678_0206

WBCBULKMIG_LLU_
OM12345678_06082(

11.1 Order Attributes

The input data required is as follows

Column Name	Length	Mandatory / Optional	Description
BuyerID	39	Mandatory	A unique message identifier for the order from the CP
IssueDateTime		Mandatory	Input from CRF
KCIType	15	Mandatory	Keep Customer Informed method
SellerAssignedAccountID	30	Mandatory	Billing Account number. "Sellers Assigned Account ID" (Column E) (in excel file) is formatted as text

			to enable leading zeros to be entered.
CPDUNSID	9	Mandatory	the active DUNS number for the CP
RESELLERCPDUNSID	9	Optional	the DUNS number of the third party CP
BTWDUNSID	9	Mandatory	the BT Wholesale DUNS number
SellersItemIdentification	30	Mandatory	the name of the product being ordered, i.e. WBC End User Access (EUA).
BuyersLineNumber	22	Mandatory	BBCT will prefix 'BULKMIG' to this attribute so that this can be used to identify the order as Bulk Migration order.
CustomerRequiredDate		Mandatory	Input to BBCT – Format will be YYYY-MM-DDTHH:MM:SS
InstallationDN	11	Optional	Telephone number on which the service is to be provided. Note that telephone numbers should contain the STD code (including leading zero), be 10 or 11 digits in length and must not contain spaces, hyphens or any other de-limiting characters Installation Directory Number (DN) (Column L) in excel file is formatted as text to enable leading zeros to be entered. If a user missed leading 0 in Installation DN, BBCT would automatically add the same.
MAC	30	Optional	Migration key
CosmossCustomerID	11	Optional	OMNumber for Service provider
SourceServiceId	15	Mandatory	Service id
AccessTechnology	10	Mandatory	The type required, either ADSL / ADSL2plus
StabilityOption	15	Mandatory	Can be either Standard, Stable or Super Stable
TrafficWeighting	8	Mandatory	The choice of weighting will effect the user response at times of contention, with 'Elevated' getting a higher proportion of the available bandwidth, either Standard / Elevated
Interleaving	5	Mandatory	Used to define the Interleaving status of the line – 'Yes' it will be used; 'No' it won't be used; or if 'Auto', then BT will decide whether it can be used or not Interleaving (Yes / No / Auto)
AdvancedServicesOpt-	3	Mandatory	used to Opt-in or Opt-out of

In			Advanced Services, available to users whose CPs are signed up for them, either Yes or No
RealTime	15	Mandatory	the realtime rate in kilobits per second
Downstream	15	Mandatory	The downstream transmission rate in megabits per second. If Upstream value is 'Annex M' then the permissible Downstream values are '8Mbit/s' and '24Mbit/s' (all values are case sensitive)
Upstream	15	Mandatory	The upstream transmission rate in kilobits per second. Permissible values for the attribute are 'Uncapped', 'Annex M'and '448Kbit/s' (all values are case sensitive)
MaintenanceClass	30	Mandatory	the maintenance category ror level of service that is provided.
Company_Contact_Surname	15	Optional	The surname of the contact for the order
Company_Contact_Firstname	30	Optional	The first name of the contact This should match with the data on OS for the CP DUNS ID. OS will send warning message if different and use the details from its database.
Company_Contact_Telephone	11	Optional	The telephone number of the contact. Note that telephone numbers should contain the STD code (including leading zero), be 10 or 11 digits in length and must not contain spaces, hyphens or any other de-limiting characters
Company_Contact_Email	50	Optional	The email address of the contact
Company_Contact_Title	5	Optional	Company contact title e.g. Mr. / Mrs.
Company_Contact_Initials	1	Optional	Company contact initials
Company_Contact_Address	50	Optional	Company contact address information
Company_Contact_Postcode	8	Optional	Company contact post code
Company_Contact_Fax number	12	Optional	Company contact fax number
Company_TechnicalContact_Fullname	30	Optional	Company technical contact full name

Company_TechnicalContact_Phonenumber	12	Optional	Company technical contact phone number
Company_TechnicalContact_24hourContactnumber	12	Optional	Company technical contact 24 hour contact number
Company_TechnicalContact_Email	50	Optional	Company technical contact email address
Company_TechnicalContact_FaxNumber	12	Optional	Company technical contact fax number
BT_Accountmanager_Fullname	30	Optional	BT Account manager full name
BT_Accountmanager_Phonenumber	12	Optional	BT Account manager phone number
BT_Accountmanager_Faxnumber	12	Optional	BT Account manager fax number
BT_Accountmanager_Email	50	Optional	BT Account manager email address
Service_Support_Helpdesk	12	Optional	Service support help desk number
ModifiedFTRCalc	100	Optional	Attribute to enable user to retain 20 CN line rate
MTBERedThreshold	10	Optional	Mean time between Error RedThreshold
MTBEGreenThreshold	10	Optional	Mean time between Error GreenThreshold
MTBRRedThreshold	10	Optional	Mean time between Retrain RedThreshold
MTBRGreenThreshold	10	Optional	Mean time between Retrain GreenThreshold
RateBandUS	20	Optional	Additional Parameter
RateBandDS	20	Optional	Additional Parameter
InterleaveDepthUS	10	Optional	Additional Parameter
InterleaveDepthDS	10	Optional	Additional Parameter
TargetMarginDepthUS	10	Optional	Additional Parameter
TargetMarginDepthDS	10	Optional	Additional Parameter
FTRValueUS	7	Optional	Additional Parameter
FTRValueDS	7	Optional	Additional Parameter

11.2 Migration Upload Messages

Following are failure / success messages when you upload migration file on BBCT.

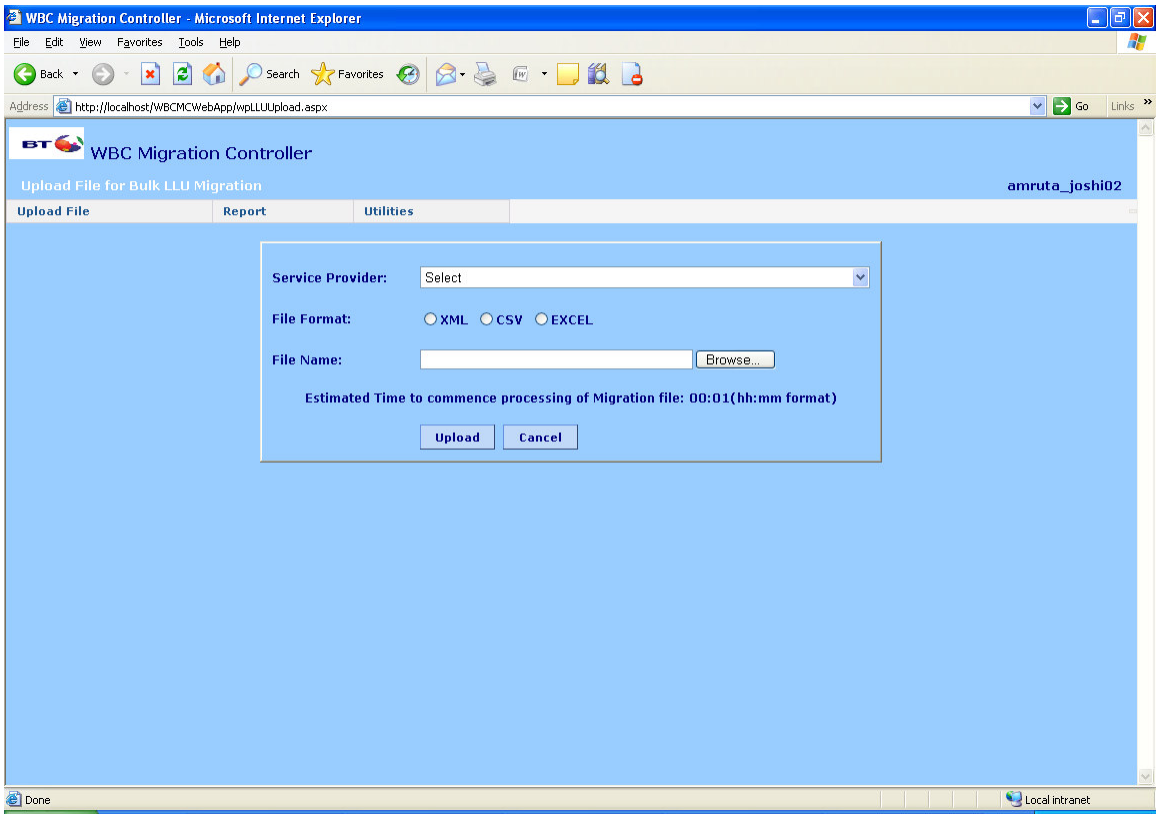
Message	Remarks
"Selected file is not of type XML/CSV/EXCEL".	Only CSV / XML/EXCEL file can be uploaded, if you try to upload any other file format it will display this message
"Invalid Filename, please try again in recommended format - WBCBULKMIG_LLU_OMxxxxxxxx_ddMMyyyy_HHmm.csv OR WBCBULKMIG_LLU-H_OMxxxxxxxx_ddMMyyyy_HHmm.csv.	Filename format must be WBCBULKMIG_LLU-H_OM95193701_13102010_1233.csv,/ WBCBULKMIG_LLU_OM95193700_02062010_1600.csv. Filename should start with prefix WBCBULKMIG_LLU-H_
"Duplicate filename, please try again in recommended format WBCBULKMIG_LLU_OMxxxxxxxx_ddMMyyyy_HHmm.csv / WBCBULKMIG_LLU-H_OMxxxxxxxx_ddMMyyyy_HHmm.csv.	BBCT will perform file duplication check if same file exists previously then it will display this message
"Invalid Header, Please try again". "Invalid Header Column names, Please try again".	Header validation e.g. first row must contain: WBC_BULKMIGV2 If failed then it will display this message Second row must contain following sequence: BuyerID,IssueDateTime,KCIType,SellerAssignedAccountID,CPDUNSID,RESELLERCPDUNSID,BTWDUNSID,SellersItemIdentification,BuyersLineNumber,CustomerRequiredDate,InstallationDN,MAC,CosmossCustomerID,SourceServiceId,AccessTechnology,StabilityOption,TrafficWeighting,Interleaving,AdvancedServicesOpt-In,RealTime,Downstream,Upstream,MaintenanceClass,Company_Contact_Surname,Company_Contact_Firstname,Company_Contact_Telephone,Company_Contact_Email,Company_Contact_Title,Company_Contact_Initials,Company_Contact_Address,Company_Contact_Postcode,Company_Contact_Faxnumber,Company_TechnicalContact_Fullname,Company_TechnicalContact_Phonenumber,Company_TechnicalContact_24hourContactnumber,Company_TechnicalContact_Email,Company_TechnicalContact_FaxNumber,BT_Accountmanager_Fullname,BT_Accountmanager_Phonenumber,BT_Accountmanager_Faxnumber,BT_Accountmanager_Email,Service_Support_Helpdesk,ModifiedFTRCalc, MTBERedThreshold, MTBEGreenThreshold, MTBRRedThreshold, MTBRGreenThreshold, RateBandUS, RateBandDS, InterleaveDepthUS, InterleaveDepthDS, TargetMarginDepthUS, TargetMarginDepthDS, FTRValueUS, FTRValueDS If it fails then it will display this message

	Note – All green attributes are optional, it requires column title only in second row, it can be blank in actual data row
"Invalid Trailer, Please try again".	Trailer Validation e.g. last row must contain: WBC_BULKMIG_TRL If it fails to match with this format then it will display this message
"Missing Mandatory field value (fieldname) at row: 3"	Mandatory and optional field value check If this check fails then it will display this message
"File uploaded successfully!"	If file passes through all above validations then it will display success status to users

11.3 Uploading file from user's machine

Navigation: > WBC Migration > Login > Successful login > Home > Upload menu > Bulk LLU Migration

Description: Page to upload bulk LLU migration file.
The user will be able to see the estimated time to commence processing of the uploading Migration file as shown below.
The user will have to choose an appropriate file format (XML/CSV/Excel) and then provide the file path from the local machine's location.
On upload, the user will be able shown the appropriate success/error message.

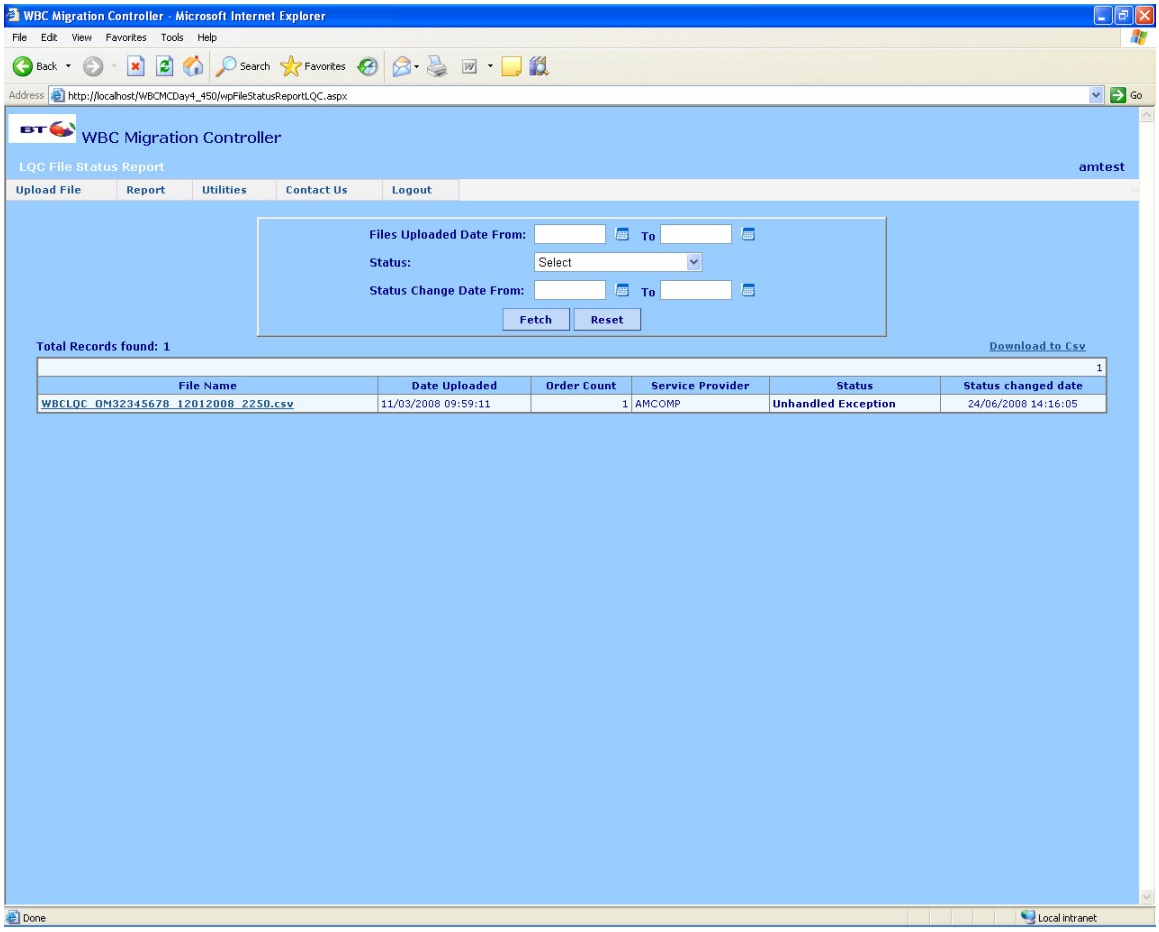


12. Reports

12.1 LQC File Status Report

Navigation: BBCT URL > WBC Migration > login > Successful Login > Home > Report menu > Bulk Line Qualification Check > File Status

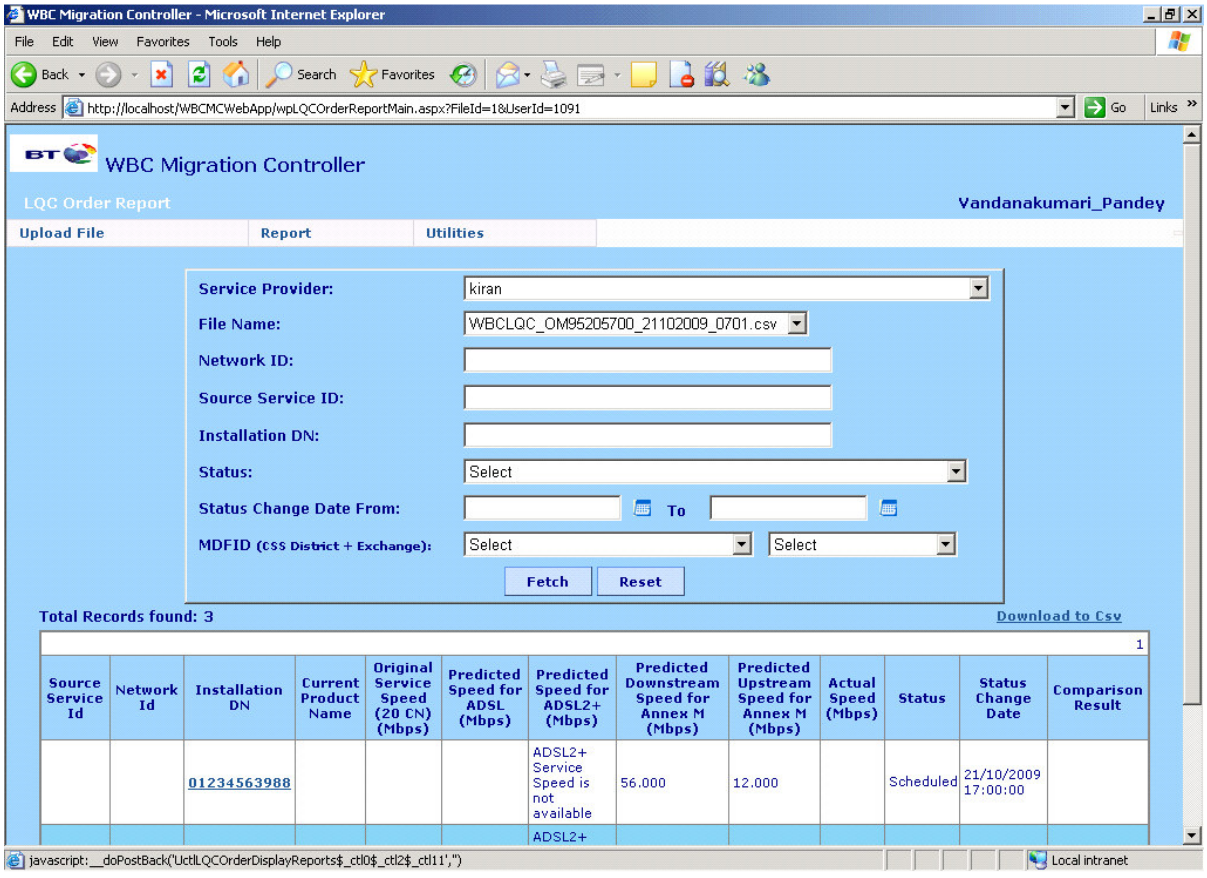
Description: Page to view LQC and Annex M LQC file details.
The files can be filtered on basis of file uploaded date, status or status change date.
Each record contains a link to navigate to the orders page.
Sorting ascending / descending is allowed on all fields, you need to click on column header for sorting.
The page also facilitates the user to download the entire report in CSV format.



12.2 LQC Order Status Report

Navigation: BBCT URL > WBC Migration > login > Successful Login > Home > Report > Bulk Line Qualification Check > Order Status
OR
BBCT URL > WBC Migration > login > Successful Login > Home > Report > Bulk Line Qualification Check > File Status > Drill down a particular file record (File Name link)

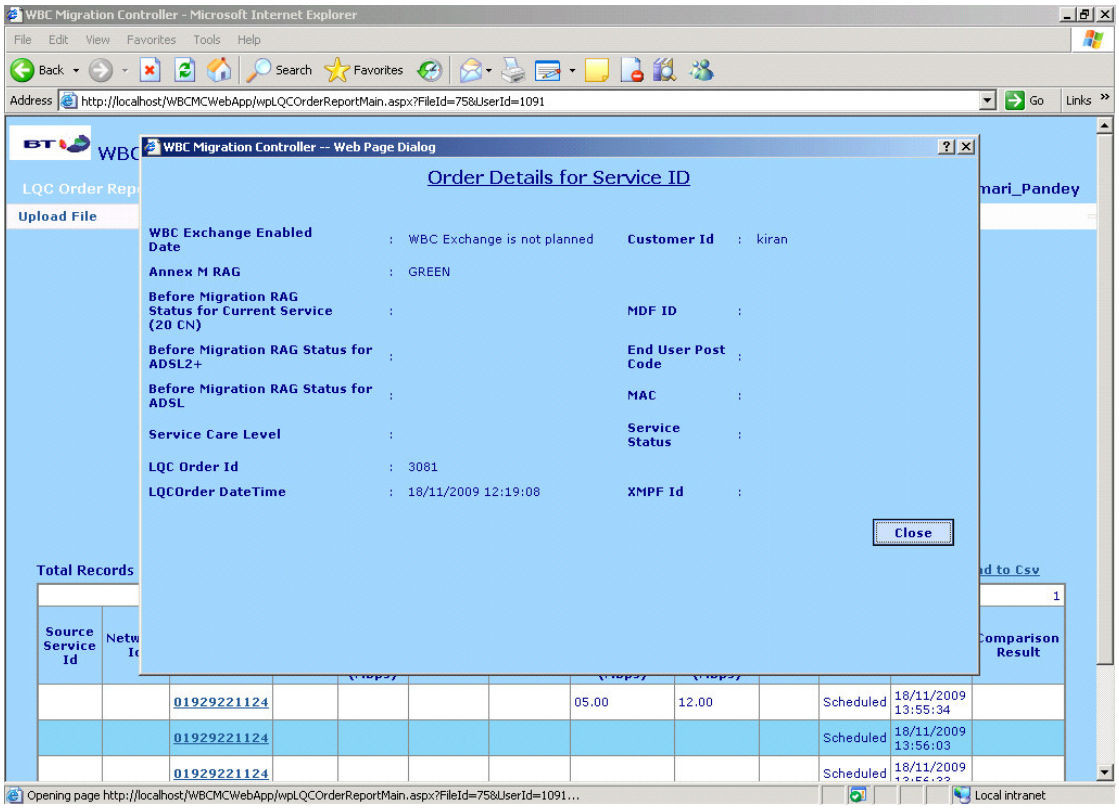
Description: Page to view the status of all orders from the uploaded LQC and Annex M LQC files.
The orders can be filtered based on the LQC file from which you uploaded, network ID, service ID, installation DN, status, status change date and MDF ID.
Each order record has a link to view the LQC details.
Each order displays the predicted speed for ADSL and ADSL2+ technologies.
In the case where the LQC details are fetched from the MPA instead of ONCE then the predicted columns will show the Maximum speed information rather than the actual predicted information which will be highlighted to the user with a sub heading (Maximum).
In the case where a particular order has already been migrated and it is after migration, LQC details are available, but then the actual speed columns will display the actual speed information. For such orders, the comparison column shows whether the actual speed is equal to or greater than the predicted speed (Green) or is it less than the predicted speed (Red).
The page also facilitates the user to download the entire report in CSV format.



12.3 LQC Order Details

Navigation: BBCT URL > WBC Migration > Login > Successful Login > Home > Report > Bulk Line Qualification Check > Order Status > Drill-down a particular order record (Installation DN link on third column)

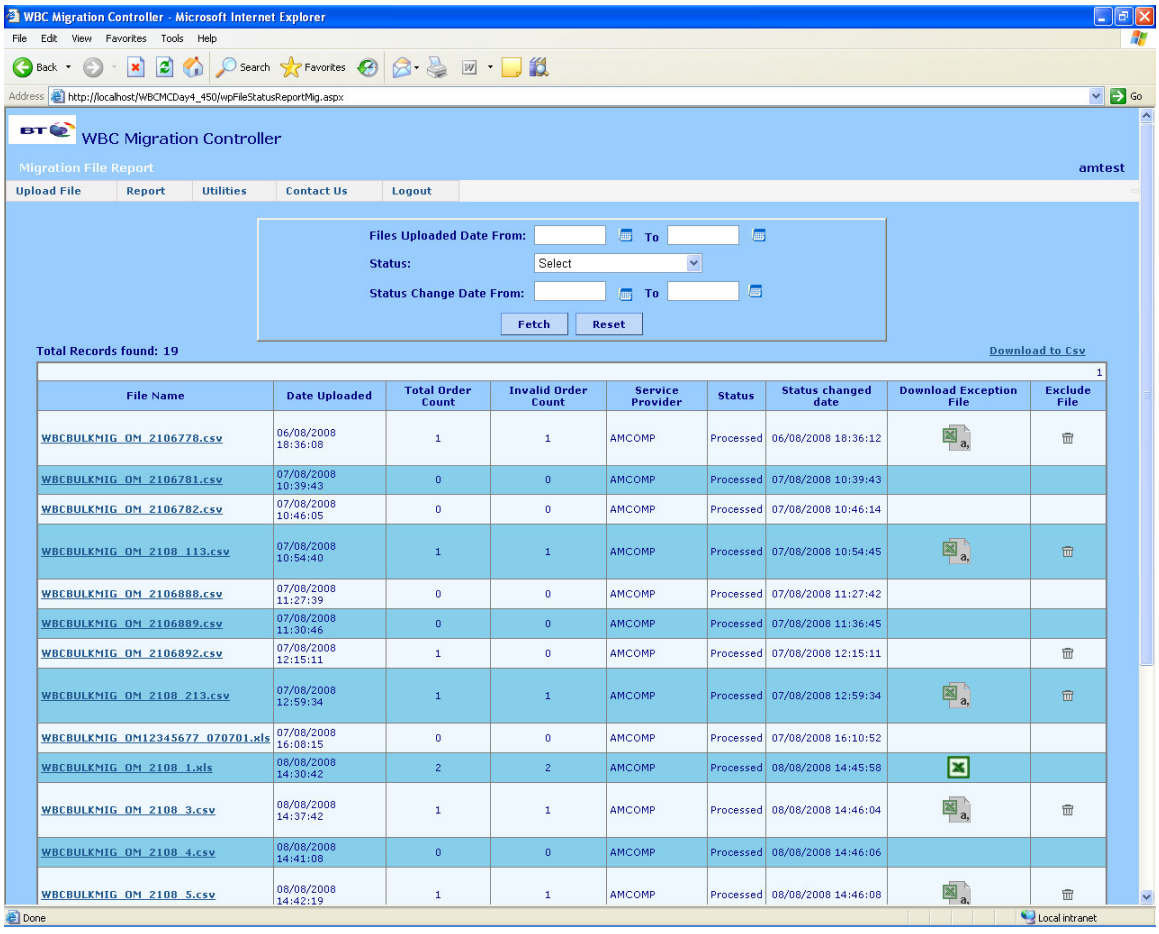
Description: Page that displays the LQC details for an order from LQC or Annex M LQC file.



12.4 Bulk Migration File Status Report

Navigation: BBCT URL > WBC Migration > Login > Successful login > Home > Report > Bulk Migration > File Status

Description: Page to view the status of Migration files uploaded.
The files can be filtered on the basis of the file uploaded date, status or status change date.
Each record contains a link to navigate to the 'orders' page.
In the case where all the orders are at a stage where they have not been progressed to the downstream system i.e. with status 'scheduled', then such a file can be entirely excluded using the Exclude File option.
In the case where the orders within a file have gone into error condition during validation then a list of such orders with their details is available in CSV format for CSV/XML files and Excel format for Excel files via the Download Exception File option.
The page also facilitates the user to download the entire report in CSV format.

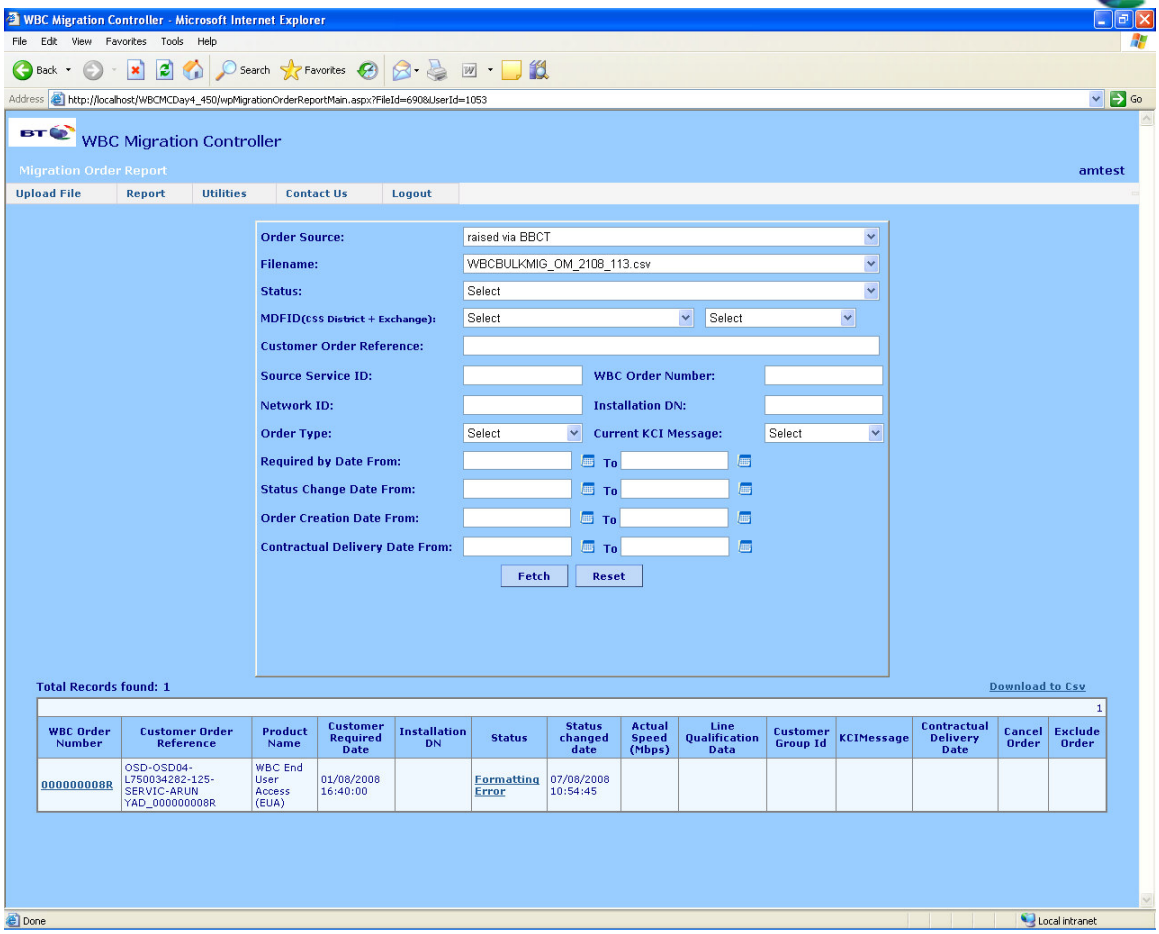


File Name	Date Uploaded	Total Order Count	Invalid Order Count	Service Provider	Status	Status changed date	Download Exception File	Exclude File
WBCBULKMIG_OM_2106778.csv	06/08/2008 18:36:08	1	1	AMCOMP	Processed	06/08/2008 18:36:12		
WBCBULKMIG_OM_2106781.csv	07/08/2008 10:39:43	0	0	AMCOMP	Processed	07/08/2008 10:39:43		
WBCBULKMIG_OM_2106782.csv	07/08/2008 10:46:05	0	0	AMCOMP	Processed	07/08/2008 10:46:14		
WBCBULKMIG_OM_2108_113.csv	07/08/2008 10:54:40	1	1	AMCOMP	Processed	07/08/2008 10:54:45		
WBCBULKMIG_OM_2106888.csv	07/08/2008 11:27:39	0	0	AMCOMP	Processed	07/08/2008 11:27:42		
WBCBULKMIG_OM_2106889.csv	07/08/2008 11:30:46	0	0	AMCOMP	Processed	07/08/2008 11:36:45		
WBCBULKMIG_OM_2106892.csv	07/08/2008 12:15:11	1	0	AMCOMP	Processed	07/08/2008 12:15:11		
WBCBULKMIG_OM_2108_213.csv	07/08/2008 12:59:34	1	1	AMCOMP	Processed	07/08/2008 12:59:34		
WBCBULKMIG_OM12345677_070701.xls	07/08/2008 16:08:15	0	0	AMCOMP	Processed	07/08/2008 16:10:52		
WBCBULKMIG_OM_2108_1.xls	08/08/2008 14:30:42	2	2	AMCOMP	Processed	08/08/2008 14:45:58		
WBCBULKMIG_OM_2108_3.csv	08/08/2008 14:37:42	1	1	AMCOMP	Processed	08/08/2008 14:46:04		
WBCBULKMIG_OM_2108_4.csv	08/08/2008 14:41:08	0	0	AMCOMP	Processed	08/08/2008 14:46:06		
WBCBULKMIG_OM_2108_5.csv	08/08/2008 14:42:19	1	1	AMCOMP	Processed	08/08/2008 14:46:08		

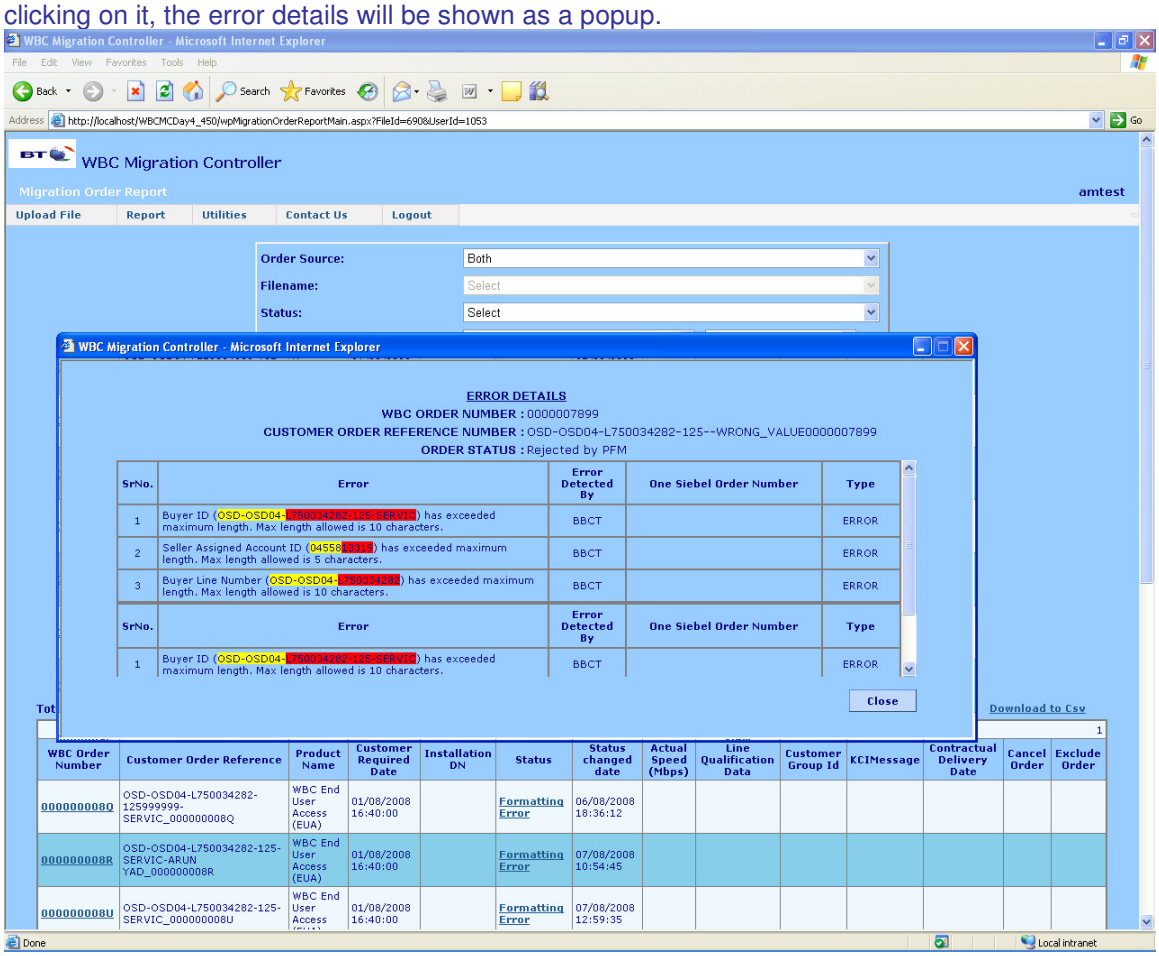
12.5 Bulk Migration Order Status Report

Navigation: BBCT URL > WBC Migration > Login > Successful login > Home > Report > Bulk Migration > Order Status
OR
BBCT URL > WBC Migration > Successful login > Home > Report > Bulk Migration > File Status > Drill down a particular file record (File Name link)

Description:
A -
Page to view the status of all orders from the uploaded Migration files.
The orders can be filtered based on the Order Source, Migration file from which they were uploaded, the network ID, the service ID, the installation DN, status, status change date, required by date and MDF ID.
Each order record has a link to view the migration details as well as another link to view the LQC details.
Each order displays the actual speed.
The technology to which the migrated circuit belongs is indicated in this 'actual speed' column.
In the case where an order has not progressed to the downstream system (OneSiebel) i.e. it is in the status 'scheduled', then that order can be excluded from migration using the Exclude Order option.
In case an order has progressed to downstream system (OneSiebel) and is at the stage 'Pending on Fulfillment', then such order can be cancelled from migration using the Cancel Order option.
The page also facilitates the user to download the entire report in CSV format.


WBC Migration Controller - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Search Favorites
Address http://localhost/WBCMCDay4_450/wpMigrationOrderReportMain.aspx?FileId=6908&UserId=1053
Go
WBC Migration Controller
Migration Order Report
amtest
Upload File
Report
Utilities
Contact Us
Logout
Order Source:
raised via BBCT
Filename:
WBCBULKMIG_OM_2108_113.csv
Status:
Select
MDFID(CSS District + Exchange):
Select
Select
Customer Order Reference:
Source Service ID:
WBC Order Number:
Network ID:
Installation DN:
Order Type:
Select
Current KCI Message:
Select
Required by Date From:
To
Status Change Date From:
To
Order Creation Date From:
To
Contractual Delivery Date From:
To
Fetch
Reset
Total Records found: 1
Download to Csv
1
WBC Order Number
Customer Order Reference
Product Name
Customer Required Date
Installation DN
Status
Status changed date
Actual Speed (Mbps)
Line Qualification Data
Customer Group Id
KCIMessage
Contractual Delivery Date
Cancel Order
Exclude Order
000000008R
OSD-OSD04-L750034282-125-SERVIC-ARUN YAD_000000008R
WBC End User Access (EUA)
01/08/2008 16:40:00
Formatting Error
07/08/2008 10:54:45
Done
Local intranet

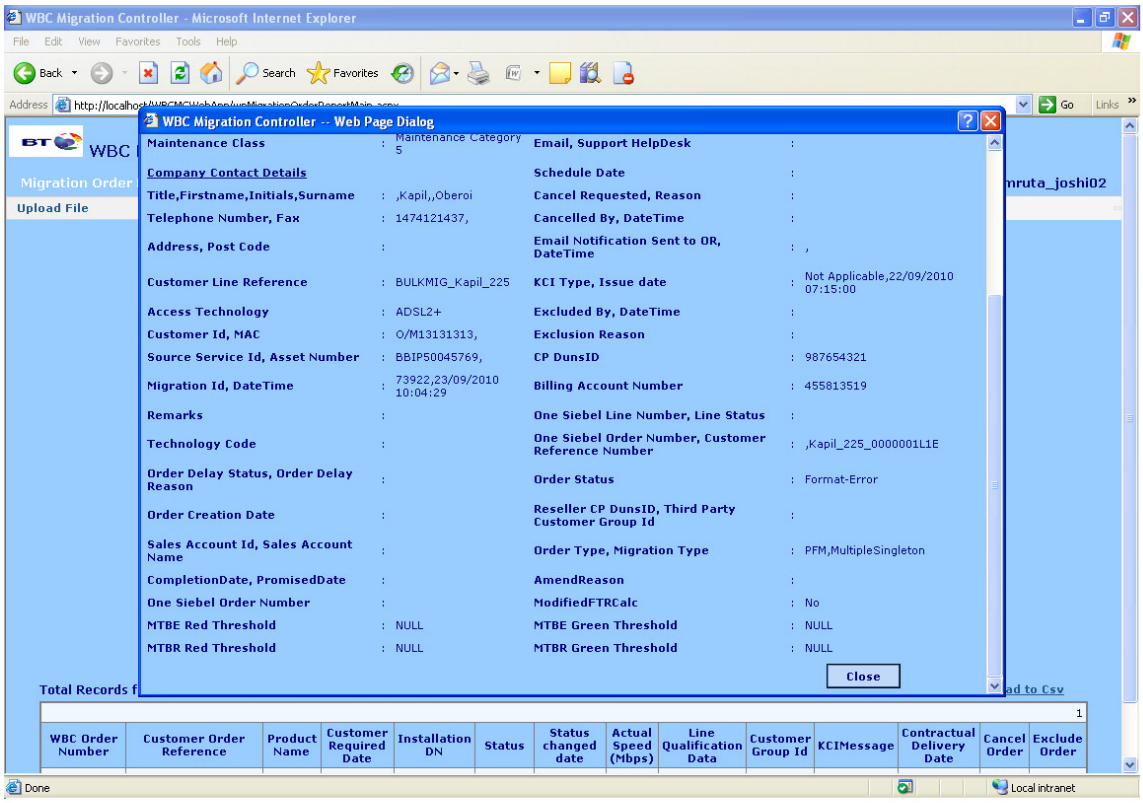
B-Orders having either the status ‘Format Error’ or ‘Rejected’ are displayed as a link and on clicking on it, the error details will be shown as a popup.



12.6 Bulk Migration Order Details

Navigation: BBCT URL > WBC Migration > Login > Successful login > Home > Report > Bulk Migration > Order Status > Drill-down a particular order record.

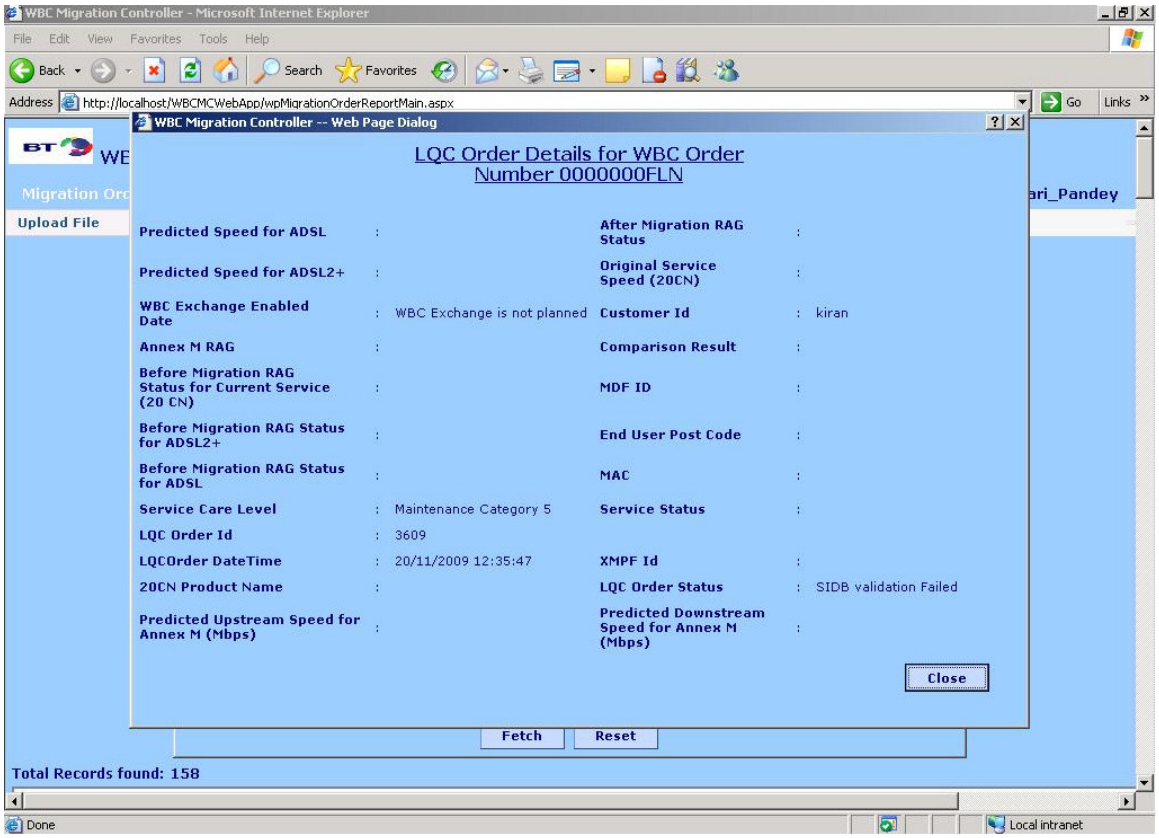
Description: Page that displays the Migration details for an order from Migration file.



12.7 Bulk Migration Order LQC Details

Navigation: BBCT URL > WBC Migration > Login > Successful login > Home > Report > Bulk Migration > Order Status > Drill-down using the View LQC option in a particular order record.

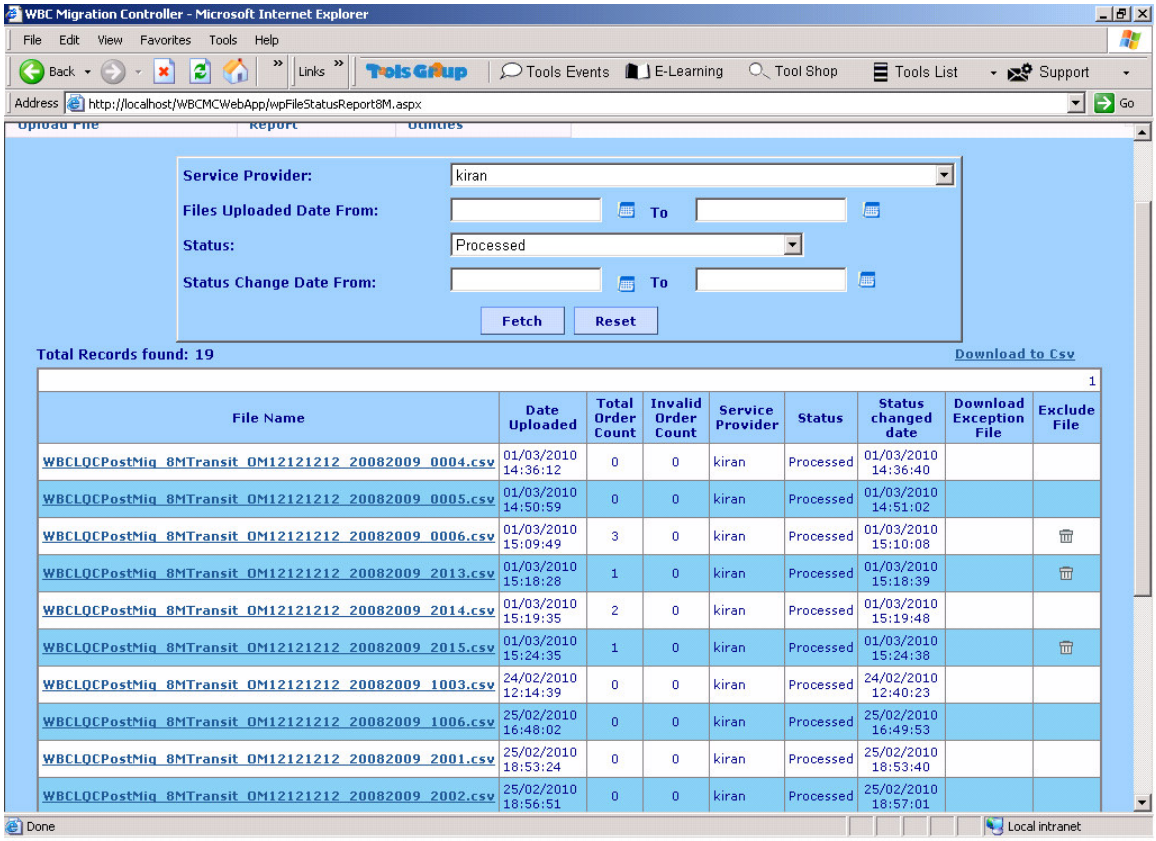
Description: Page that displays the LQC details for an order from Migration file.



12.8 8M File Status Report

Navigation: BBCT URL > WBC Migration > login > Successful Login > Home > Report menu > 8M Transit Post Migration LQC > File Status

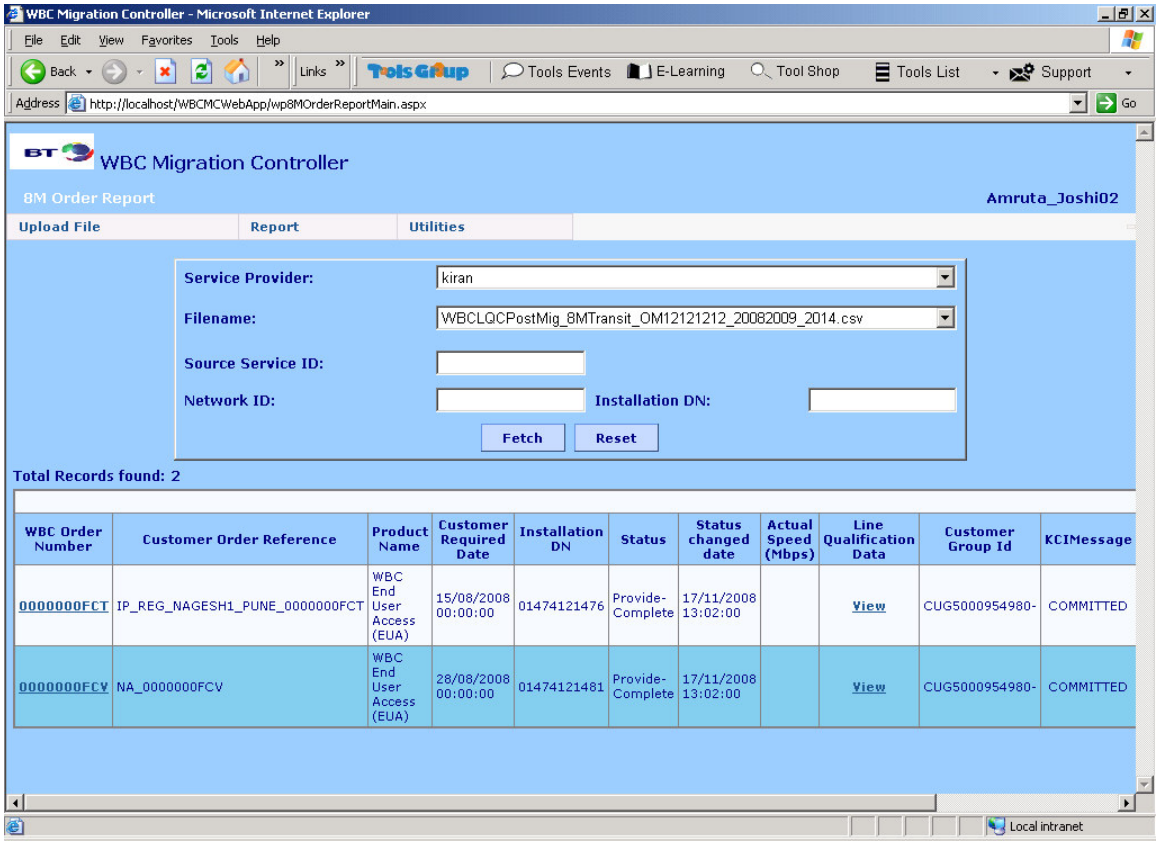
Description: Page to view 8M file details.
The files can be filtered on basis of file uploaded date, status or status change date.
Each record contains a link to navigate to the orders page.
Sorting ascending / descending is allowed on all fields, you need to click on column header for sorting.
The page also facilitates the user to download the entire report in CSV format.



12.9 8M Order Status Report

Navigation: BBCT URL > WBC Migration > login > Successful Login > Home > Report > 8M Transit Post Migration LQC > Order Status
OR
BBCT URL > WBC Migration > login > Successful Login > Home > Report > 8M Transit Post Migration LQC > File Status > Drill down a particular file record (File Name link)

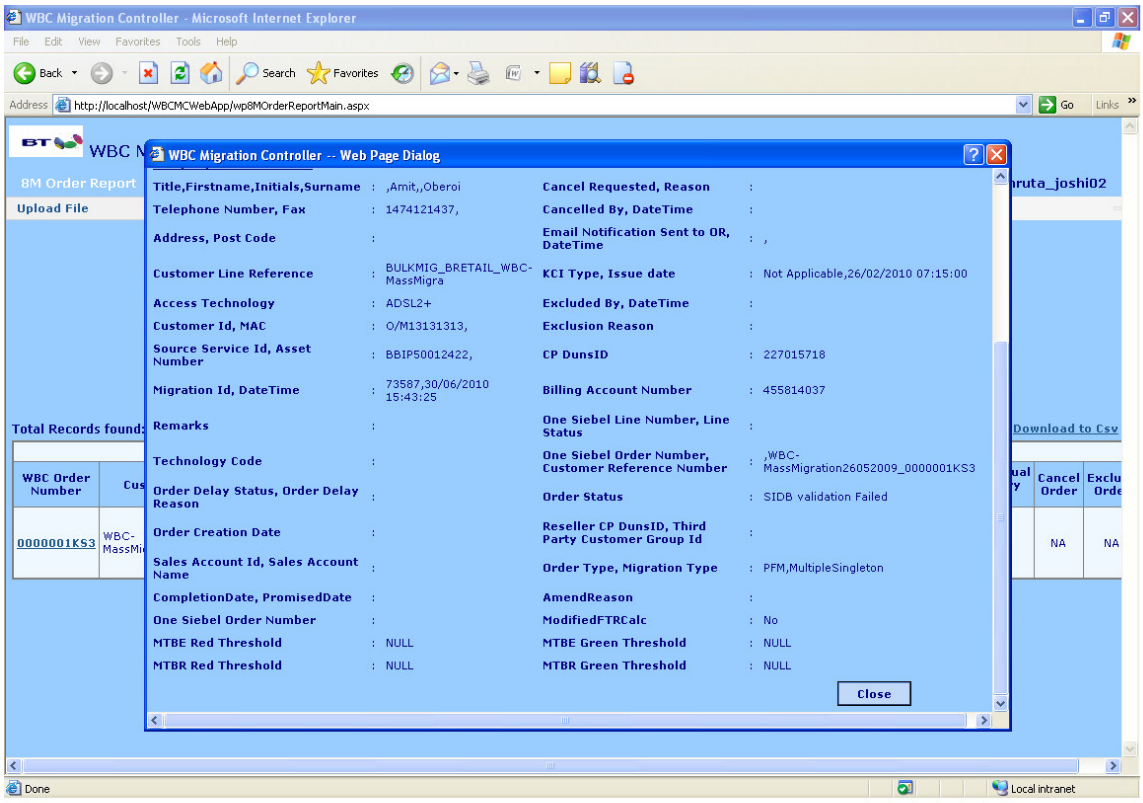
Description: Page to view the status of all orders from the 8M files.
The orders can be filtered based on the LQC file from which you uploaded, network ID, service ID, installation DN.
Each order record has a link to view the LQC details.
Each order displays the predicted speed for ADSL and ADSL2+ technologies.
In the case where the LQC details are fetched from the MPA instead of ONCE then the predicted columns will show the Maximum speed information rather than the actual predicted information which will be highlighted to the user with a sub heading (Maximum).
In the case where a particular order has already been migrated and it is after migration, LQC details are available, but then the actual speed columns will display the actual speed information. For such orders, the comparison column shows whether the actual speed is equal to or greater than the predicted speed (Green) or is it less than the predicted speed (Red).
The page also facilitates the user to download the entire report in CSV format.



12.10 8M Order Migration Details

Navigation: BBCT URL > WBC Migration > Login > Successful login > Home > Report > 8M Transit Post Migration LQC > Order Status > Drill-down a particular order record.

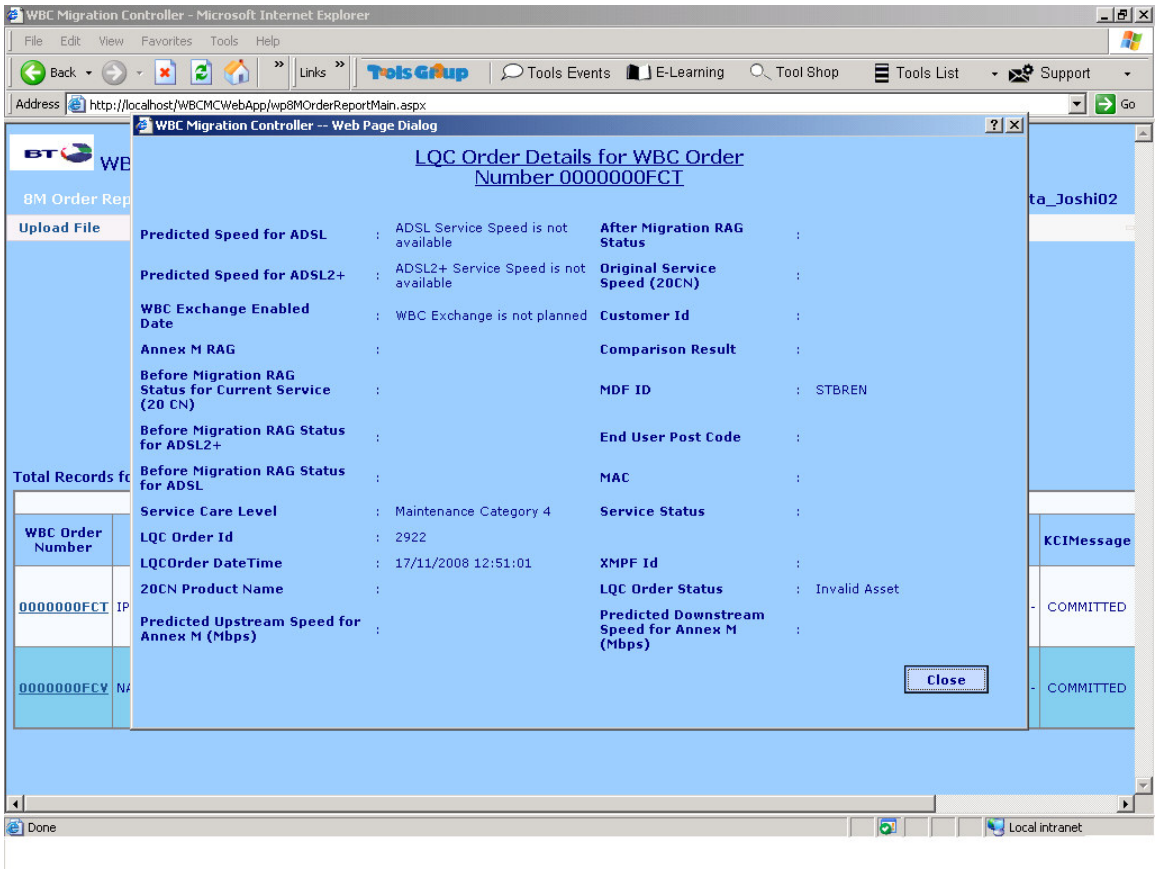
Description: Page that displays the Migration details for an order from Migration file.



12.11 8M Order LQC Details

Navigation: BBCT URL > WBC Migration > Login > Successful login > Home > Report > 8M Transit Post Migration LQC > Order Status > Drill-down using the View LQC option in a particular order record.

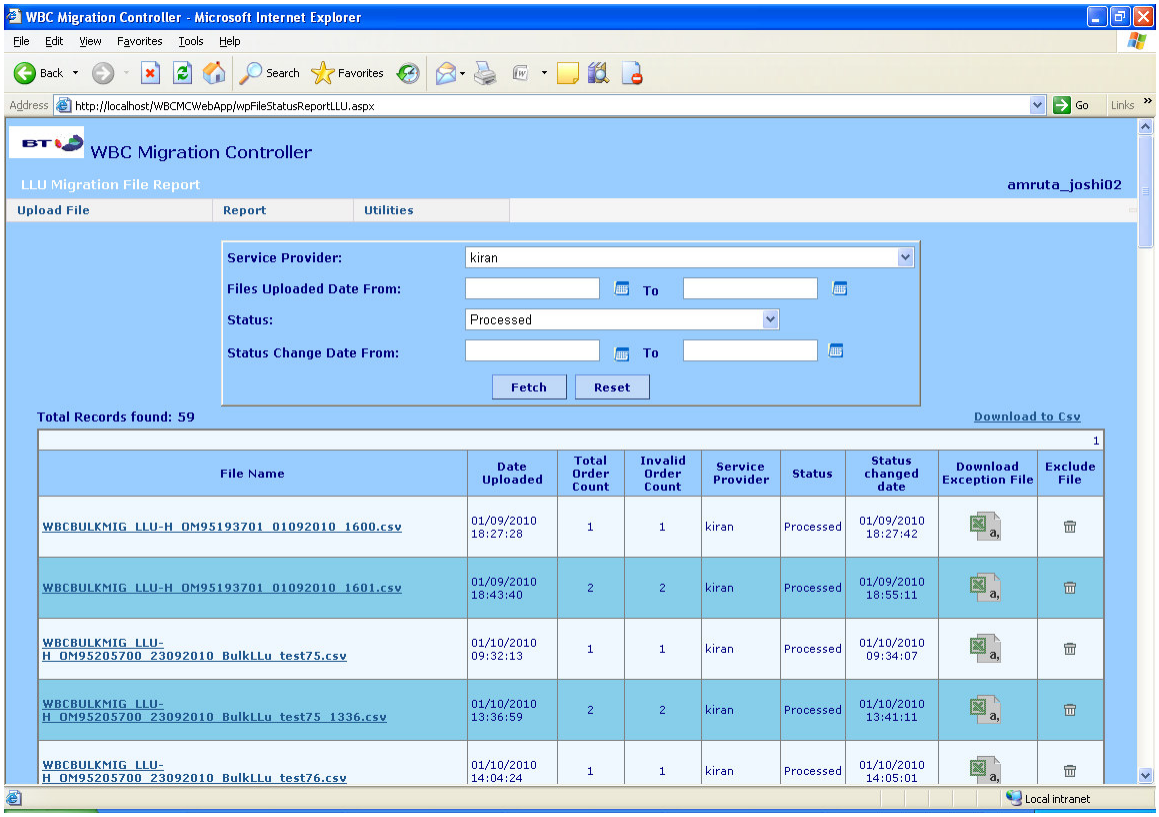
Description: Page that displays the LQC details for an order from Migration file.



12.12 Bulk LLU Migration File Status Report

Navigation: BBCT URL > WBC Migration > Login > Successful login > Home > Report > Bulk LLU Migration > File Status

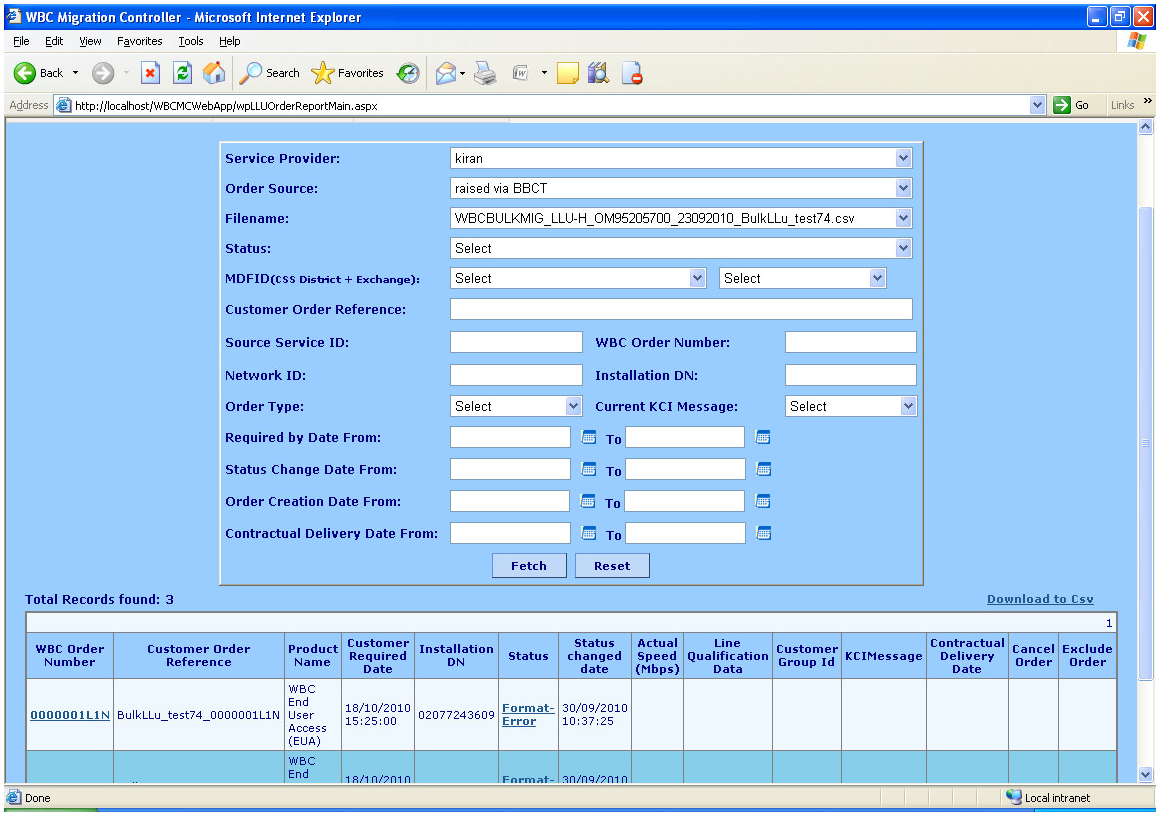
Description: Page to view the status of LLU Migration files uploaded.
The files can be filtered on the basis of the file uploaded date, status or status change date.
Each record contains a link to navigate to the 'orders' page.
In the case where all the orders are at a stage where they have not been progressed to the downstream system i.e. with status 'scheduled', then such a file can be entirely excluded using the Exclude File option.
In the case where the orders within a file have gone into error condition during validation then a list of such orders with their details is available in CSV format for CSV/XML files and Excel format for Excel files via the Download Exception File option.
The page also facilitates the user to download the entire report in CSV format.



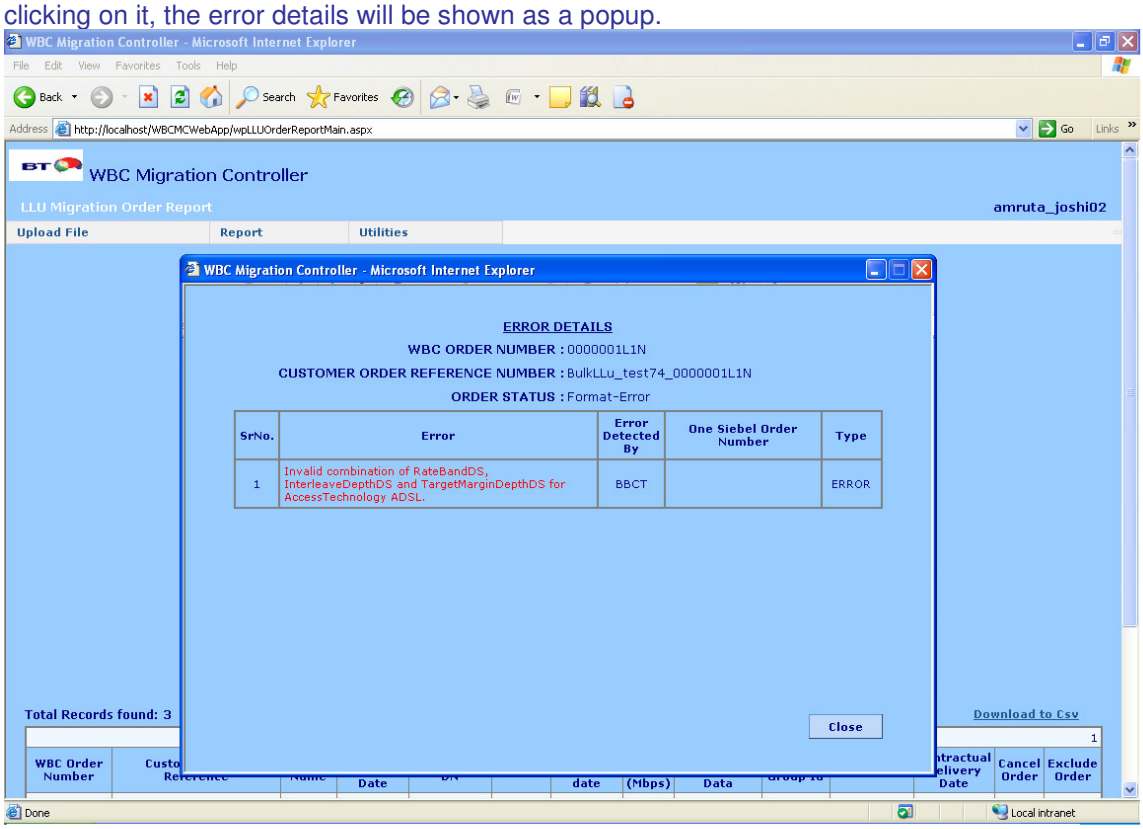
12.13 Bulk LLU Migration Order Status Report

Navigation: BBCT URL > WBC Migration > Login > Successful login > Home > Report > Bulk LLU Migration > Order Status
OR
BBCT URL > WBC Migration > Successful login > Home > Report > Bulk LLU Migration > File Status > Drill down a particular file record (File Name link)

Description:
A -
Page to view the status of all orders from the uploaded LLU Migration files.
The orders can be filtered based on the Order Source, Migration file from which they were uploaded, the network ID, the service ID, the installation DN, status, status change date, required by date and MDF ID.
Each order record has a link to view the migration details as well as another link to view the LQC details.
Each order displays the actual speed.
The technology to which the migrated circuit belongs is indicated in this 'actual speed' column.
In the case where an order has not progressed to the downstream system (OneSiebel) i.e. it is in the status 'scheduled', then that order can be excluded from migration using the Exclude Order option.
In case an order has progressed to downstream system (OneSiebel) and is at the stage 'Pending on Fulfillment', then such order can be cancelled from migration using the Cancel Order option.
The page also facilitates the user to download the entire report in CSV format.



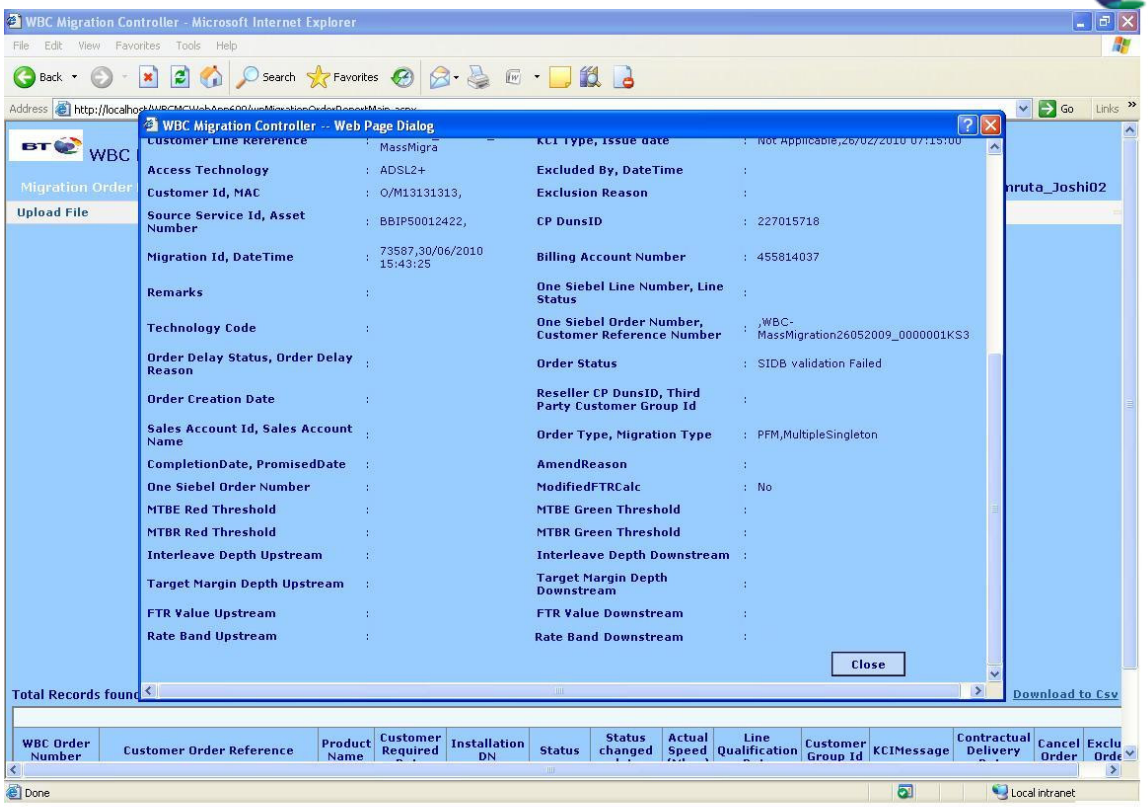
B-Orders having either the status 'Format Error' or 'Rejected' are displayed as a link and on clicking on it, the error details will be shown as a popup.



12.14 Bulk LLU Migration Order Details

Navigation: BBCT URL > WBC Migration > Login > Successful login > Home > Report > Bulk LLU Migration > Order Status > Drill-down a particular order record.

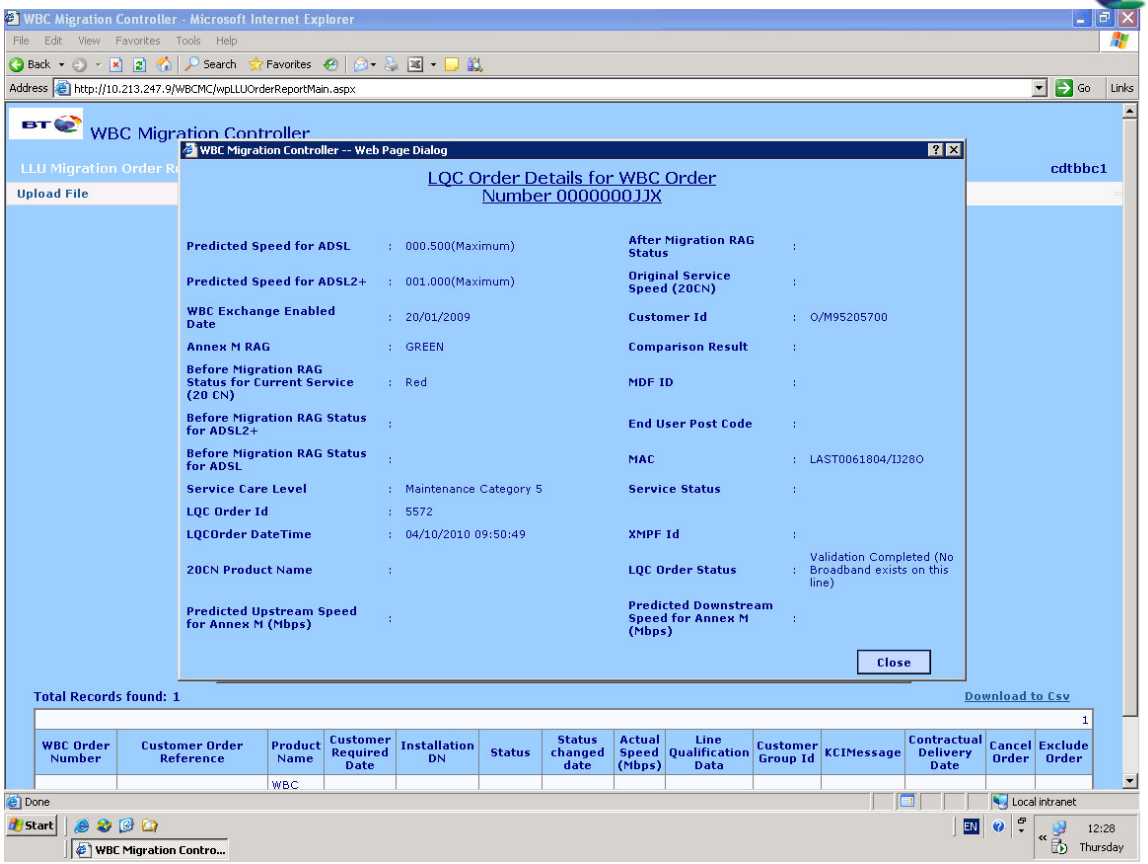
Description: Page that displays the Migration details for an order from Migration file.



12.15 Bulk LLU Migration Order LQC Details

Navigation: BBCT URL > WBC Migration > Login > Successful login > Home > Report > Bulk LLU Migration > Order Status > Drill-down using the View LQC option in a particular order record.

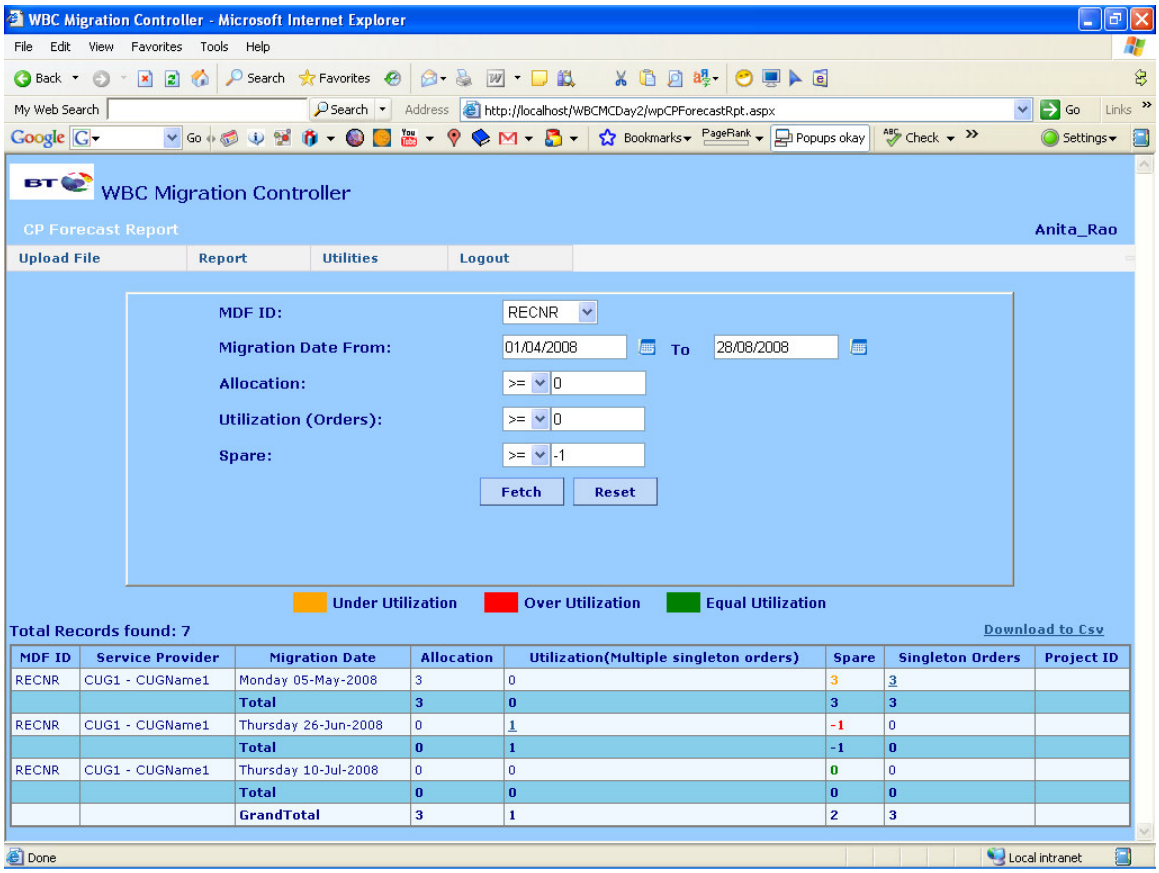
Description: Page that displays the LQC details for an order from Migration file.


WBC Migration Controller - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back Search Favorites
Address http://10.213.247.9/WBCMC/wpLLUOrderReportMain.aspx
Go Links
WBC Migration Controller
LLU Migration Order R
cdtbbc1
Upload File
WBC Migration Controller -- Web Page Dialog
LQC Order Details for WBC Order Number 0000000JJX
Predicted Speed for ADSL : 000.500(Maximum)
After Migration RAG Status :
Predicted Speed for ADSL2+ : 001.000(Maximum)
Original Service Speed (20CN) :
WBC Exchange Enabled Date : 20/01/2009
Customer Id : O/M95205700
Annex M RAG : GREEN
Comparison Result :
Before Migration RAG Status for Current Service (20 CN) : Red
MDF ID :
Before Migration RAG Status for ADSL2+ :
End User Post Code :
Before Migration RAG Status for ADSL :
MAC : LAST0061804/IJ28O
Service Care Level : Maintenance Category 5
Service Status :
LQC Order Id : 5572
LQCOrder DateTime : 04/10/2010 09:50:49
XMPF Id :
20CN Product Name :
LQC Order Status : Validation Completed (No Broadband exists on this line)
Predicted Upstream Speed for Annex M (Mbps) :
Predicted Downstream Speed for Annex M (Mbps) :
Close
Total Records found: 1
Download to Csv
1
WBC Order Number
Customer Order Reference
Product Name
Customer Required Date
Installation DN
Status
Status changed date
Actual Speed (Mbps)
Line Qualification Data
Customer Group Id
KCIMessage
Contractual Delivery Date
Cancel Order
Exclude Order
WBC
Done
Local intranet
Start
WBC Migration Contro...
EN
12:28
Thursday

12.16 CP Forecasting Report

Navigation: BBCT URL > WBC Migration > Login > Successful login > Home > Report > CP Forecasting

Description: This report will allow the CP to see his/her allocation and utilisation orders. The report can be filtered on the basis of the MDFID, Migration Date, Allocation, Utilisation (Orders) and spare.
A hyperlink will be provided on the utilisation count and count of singleton orders as shown in the below mentioned screenshot so that the user can see details of those orders on the migration report.



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13. How to Cancel Orders?

You can only cancel those orders for which the PONR has not been reached: the PONR is set at CPD-2days, beyond which cancellation is not allowed. There are two ways of canceling orders:

(i) one is by canceling each order from BBCT GUI, one by one;
(ii) the other is by canceling an order in bulk by providing an input file to BBCT ASG via CS OPS.

13.1 Cancel Order from BBCT GUI

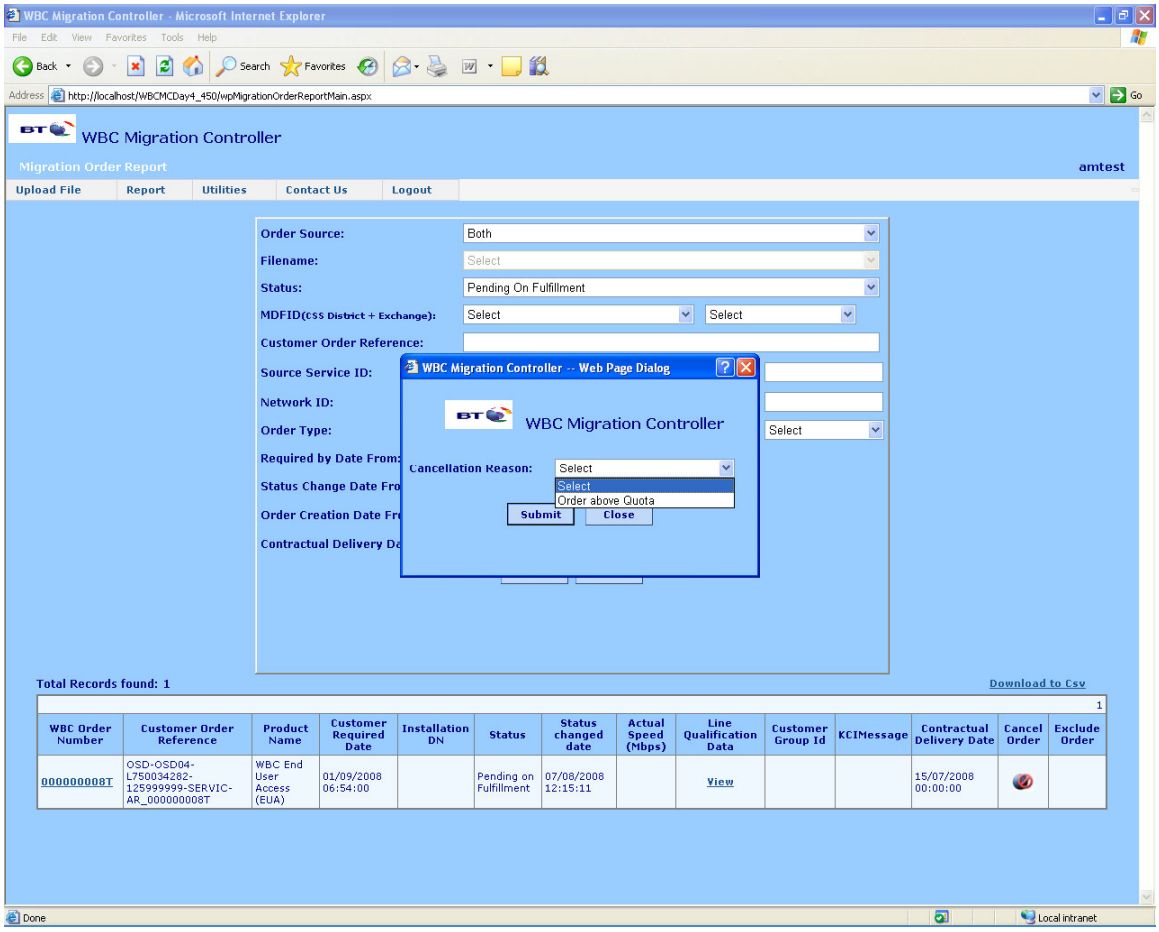
There are two steps:

A:

Navigation: BBCT URL > WBC Migration > Login > Successful login > Home > Report > Bulk Migration > Order Status > Cancel Order

Description: the Page that takes input of the Cancellation reason for a particular 'Pending on Fulfillment' order which has been selected for cancellation, and on 'submit' it will prompt the user for confirmation of the same.

A:

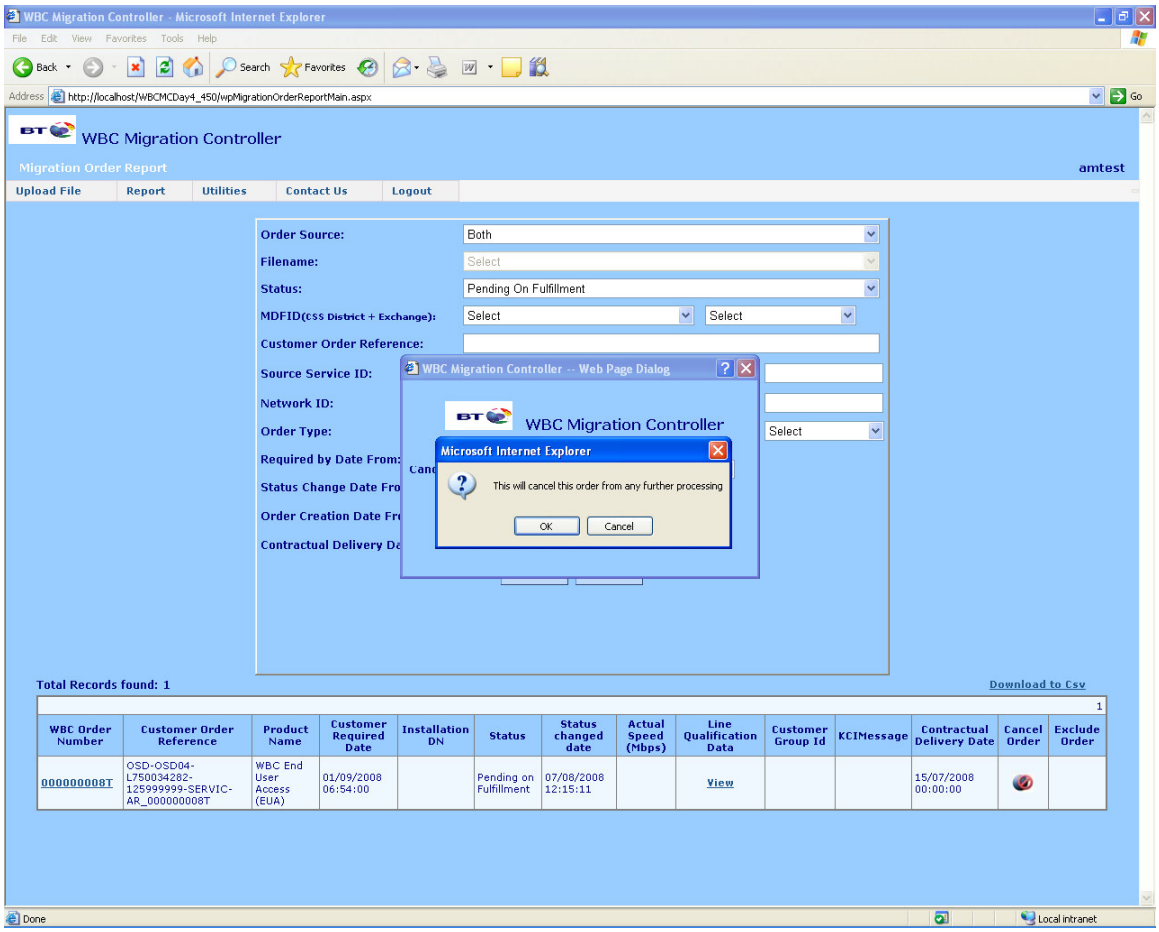


B:

Navigation: BBCT URL > WBC Migration > Login > Successful Login > Home > Report > Bulk Migration > Order Status > Cancel Order > Submit

Description: The page that confirms if the user really wants to cancel the order or not. The user can click 'OK' to progress the order for cancellation to the downstream system (OneSiebel) with the selected cancellation reason and can click 'Cancel' to revoke the cancellation of order.

B:



13.2 Bulk Cancellation

13.2.1 Requesting Bulk Cancellation

CPs can provide their bulk cancellation requests to the BTW CS OPS in the prescribed format. Only 'open (Status - Provide Pending On fulfillment) migration' orders raised via BBCT and which belong to the requesting CP can be cancelled using this process. A CP can choose to process their requests in either 'REPORT' Mode or 'EXECUTE' Mode.

Note: It is advisable that the CP validates the DNs using the 'REPORT' mode functionality and then input the validated DNs for bulk cancellation (in 'EXECUTE' mode)

REPORT Mode:
BTW will validate the requests and advise whether a 'cancel' order can be raised against the requested DN. BTW will not raise cancellations on the downstream systems if the request mode is 'REPORT'.

EXECUTE Mode:
BTW will validate the requests and raise cancellations on the downstream systems for the valid requests.

12.2.2. Input Attributes

The following key attributes need to be present in the input file:

Row	Attribute Name/details	Possible values	Remarks
Row 2	CP Name - , CP Contact Name - , CP Contact Tel No - , CP Contact Email ID - , CP Reference -	CP Contact details	No validation performed. This will be used to contact the CP for the progress.
Row 4	Cosmoss Customer ID	O/M123456 etc.	CP identifier to validate ownership. If invalid O/M then BBCT will report in the log file "Invalid CP identifier. File not processed."
Row 6	Mode	REPORT or EXECUTE	REPORT – BBCT will validate the file and generate log file EXECUTE – BBCT will validate the file, raise cancellations and generate log file
Row 7	Header Information	Installation DN	Installation DN. Header information. No validation performed.
Row 8 to Row n	Asset details to be cancelled i.e. DN or End of File identifier 'EOF'	Installation DN's to be cancelled or End of File identifier 'EOF'	BBCT will first check if the DN is 11 characters in length. If less, then it will add a leading 0 to it if not present. BBCT will validate the DN for completeness, check whether the migration order against the DN 1. belongs to the CP requesting cancellation, 2.

			order status 'Provide Pending on Fulfillment' or any other valid open order status and 3. order raised via BBCT. If above conditions are true then raise cancellation on downstream system (if EXECUTE mode) EOF: This will identify the end of file. BBCT will stop processing the file if either of the below is true: 1. it encounters EOF or 2. 1008th row

Sample Input file: The filename format of the input file will be (CP Identifier)_(FileReference)_BulkCancel.csv

Given below is the sample input file:

Note: While editing the CSV file, the user is required to open it in notepad or textpad instead of Excel. This is because, when opened in Excel, formatting information is lost.

OM12345678_InputFile_BulkCancel.zip

OM12345678_InputFileWithSampledata_B

13.2.3. Bulk Cancellation Log

The Bulk Cancellation Logs will be available with the BTW CS OPS. It is a simple txt file.
Given below is the sample log file:

OM123456_SampleFil
e_BulkCancel_log_dd

13.2.4. Bulk Cancellation Progress Reporting

The CP can monitor the progress of cancellations via the existing BBCT GUI Bulk Migration Order Status Report.

Note: CPs can download the Bulk Migration Order Status Report in csv format. They can export the csv file in excel format and using the filter option the orders cancelled via the Bulk Cancellation process can be filtered using the 'Cancelled By' = 'BBCT_BULK_CANCEL' (Orders cancelled via the Bulk Cancellation process will have the 'Cancelled By' user as 'BBCT_BULK_CANCEL')

14. How to Exclude Orders?

You can exclude those orders which are within BBCT and have not been taken for any migration process to downstream components. Exclusion is available at file level and order level.

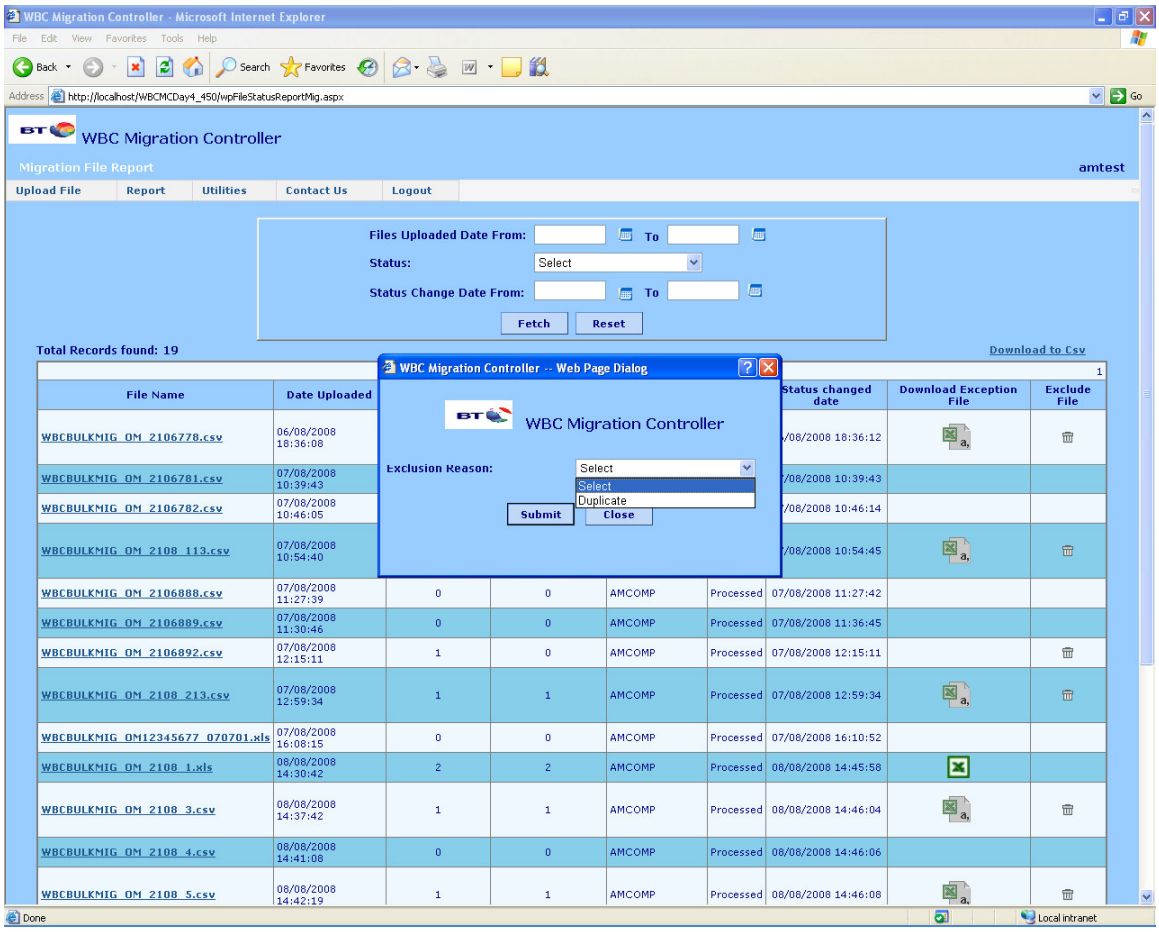
14.1 File level Exclude

Navigation: BBCT URL > WBC Migration > Login > Successful Login > Home > Report > Bulk Migration > File Status > Exclude (Last column)

There are 2 steps:

Description: : In case all the orders in file are at a stage where they have not been progressed to the downstream system i.e. with status 'scheduled', then such a file can be entirely excluded using the Exclude File option . Whenever the user clicks on Exclude File icon, a pop up will be displayed which asks the user to select an exclusion reason from the drop down as shown in the below given screenshot. Submitting it would then prompt the user for further confirmation of the same.

A:

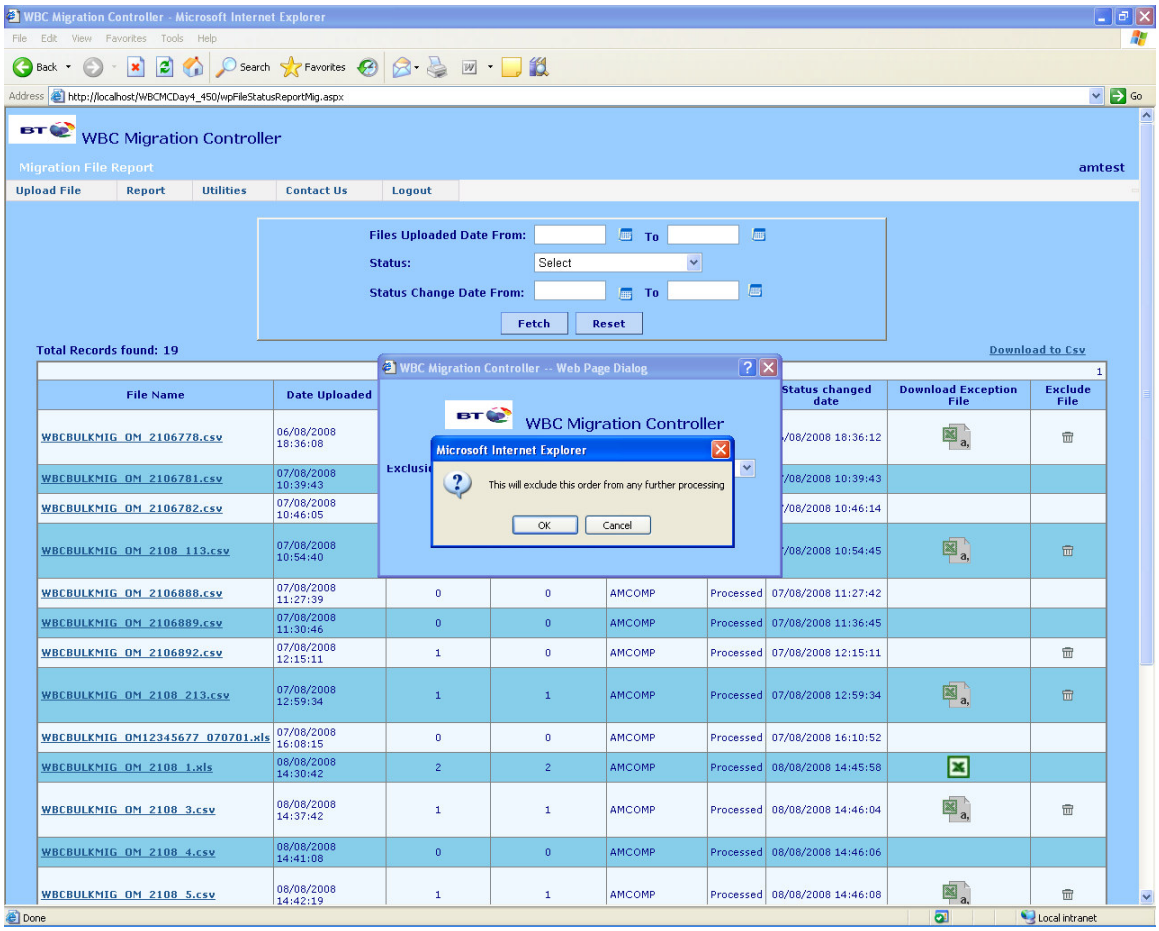


B:

Navigation: BBCT URL > WBC Migration > Login > Successful Login > Home > Report > Bulk Migration > > File Status > Exclude > Submit

Description: Page that confirms if the user really wants to exclude the order or not. The user can click 'OK' to exclude the order with the selected exclusion reason and can click 'Cancel' to revoke the exclusion of the order.

B:

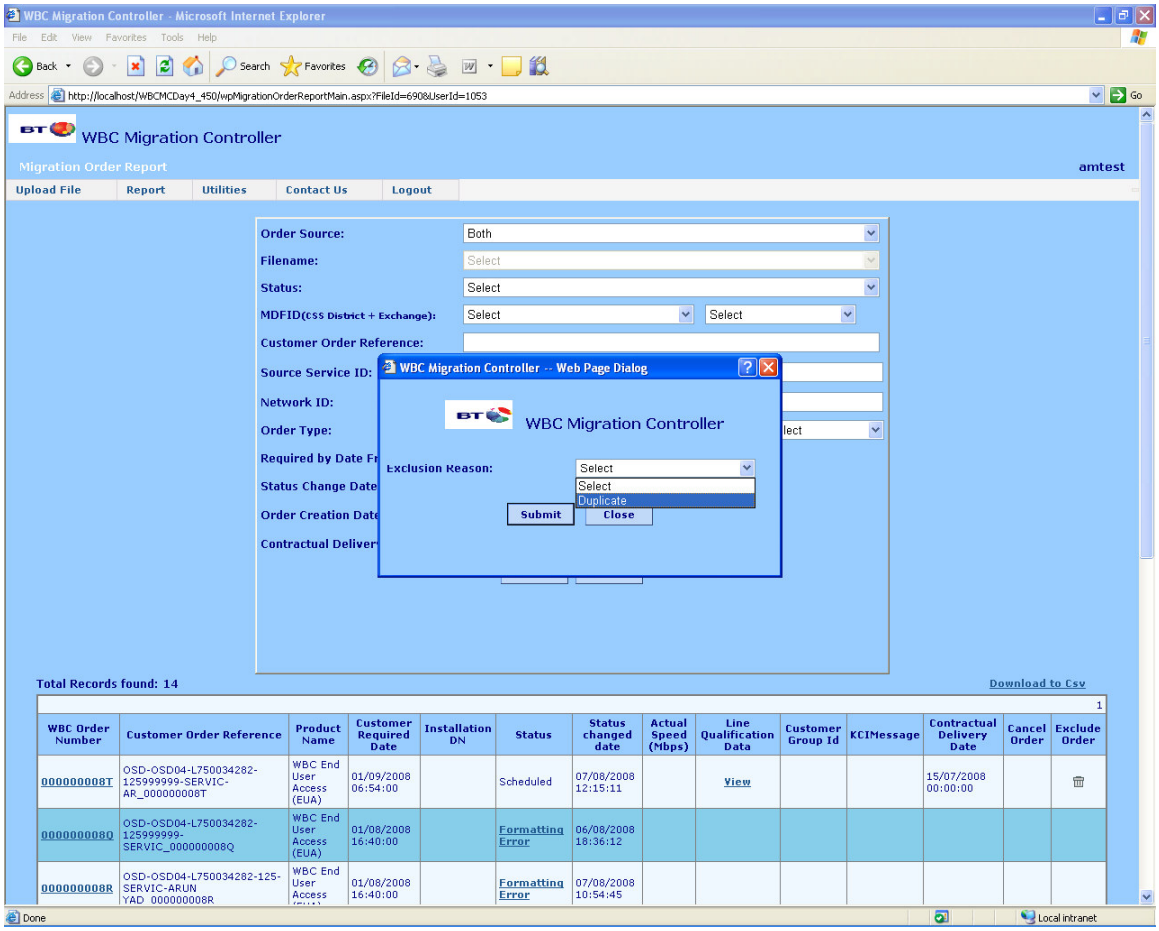


14.2 Order level Exclude

Navigation: BBCT URL > WBC Migration > Login > Successful login > Home > Report > Bulk Migration > Order Status > Exclude Order

Description: : In case all the order has not been progressed to the downstream system i.e. with status 'scheduled', then such an order can be excluded using the Exclude Order option . Page that takes input of the Exclusion reason for a particular order and on submit it will prompt user for confirmation of the same.

A:

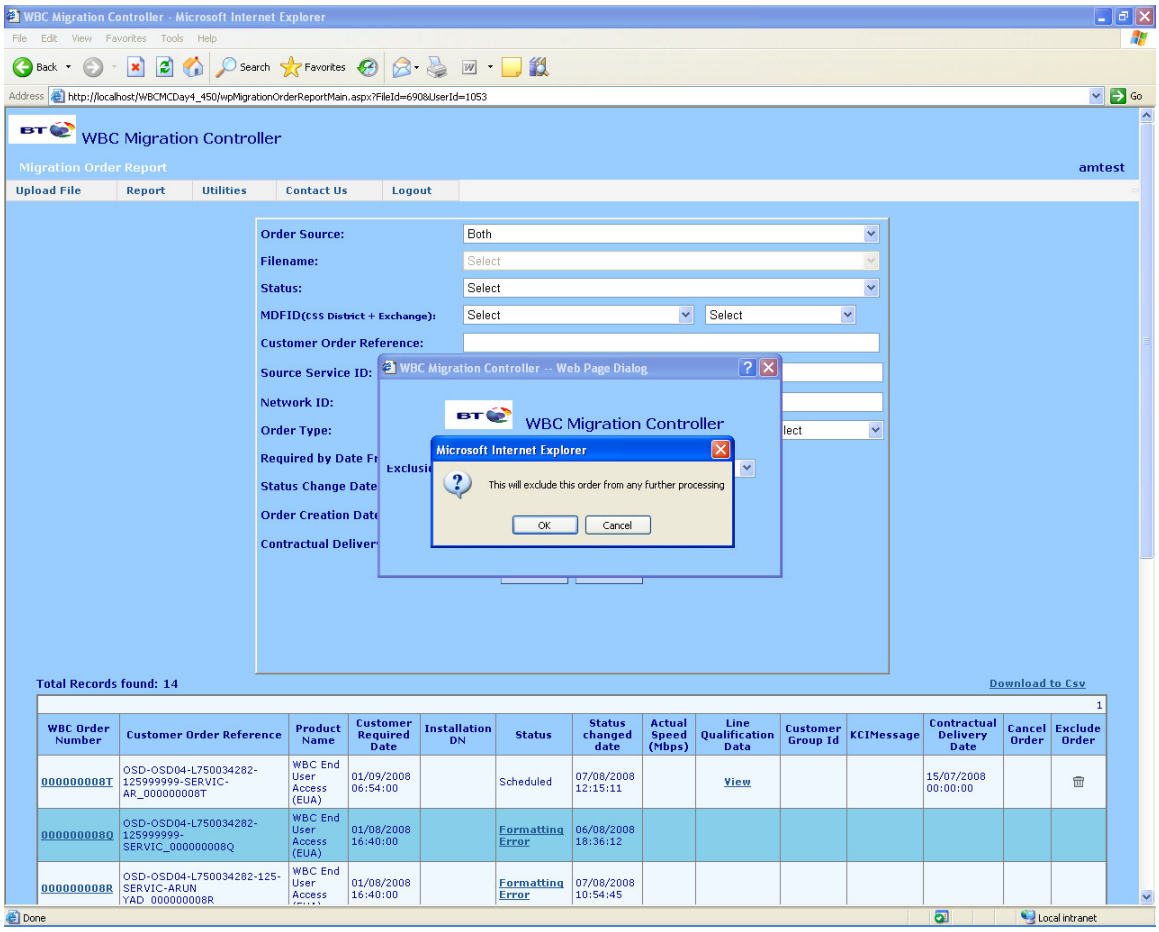


B:

Navigation: BBCT URL > WBC Migration > Login > Successful Login > Home > Report > Bulk Migration > > File Status > Exclude > Submit

Description: Page that confirms if user really wants to exclude the order or not. The user can click 'OK' to exclude the order with the selected exclusion reason and can click 'Cancel' to revoke the exclusion of order.

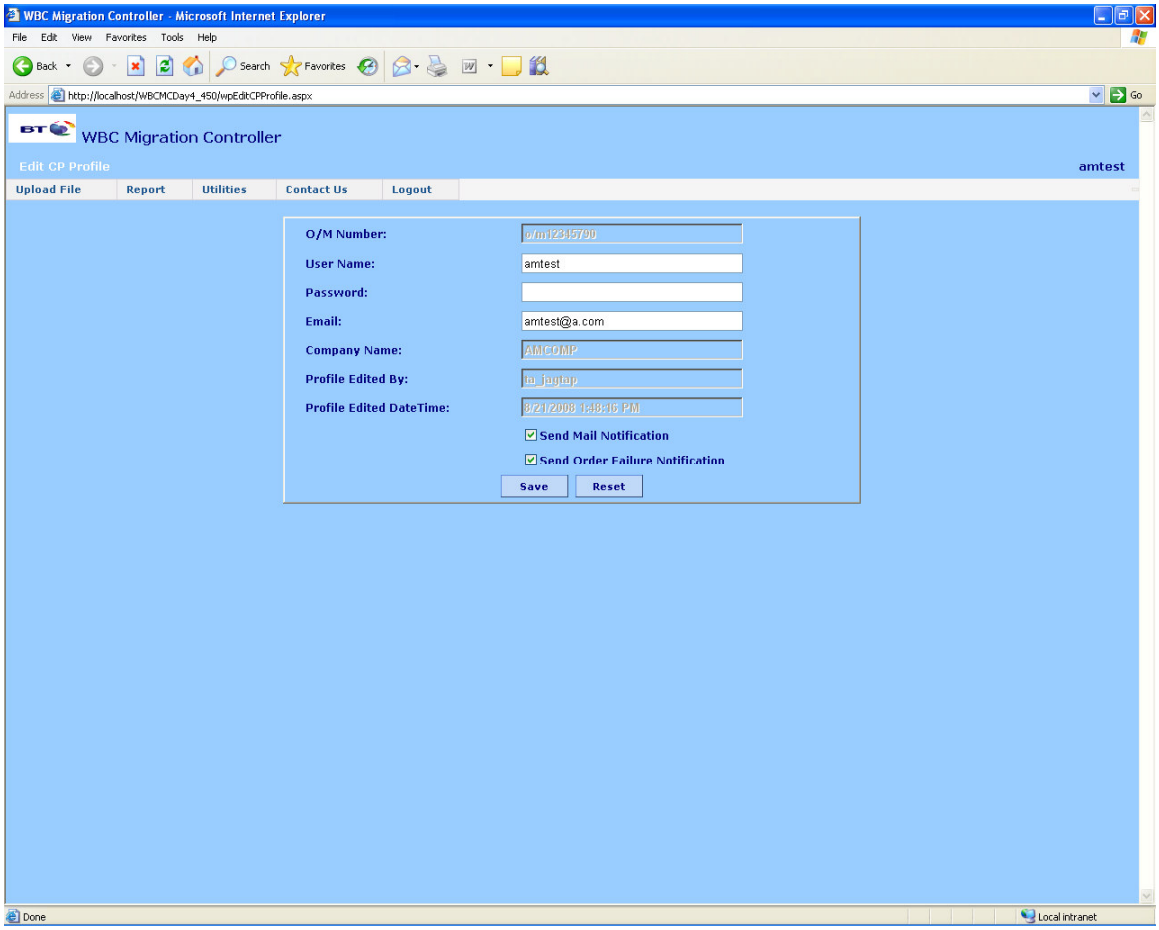
B:



15. Edit Profile

Navigation: BBCT URL > WBC Migration > Login > Successful login > Home > Utilities > Edit CP Profile

Description: Page that allows editing of the profile details of the User.
The username/password details impact the login to the BBCT-WBC Migration application.
The 'Send Mail Notification' decides whether to send an email to the CP when there are erroneous orders in the file uploaded.



16. BBCT Status & their meaning

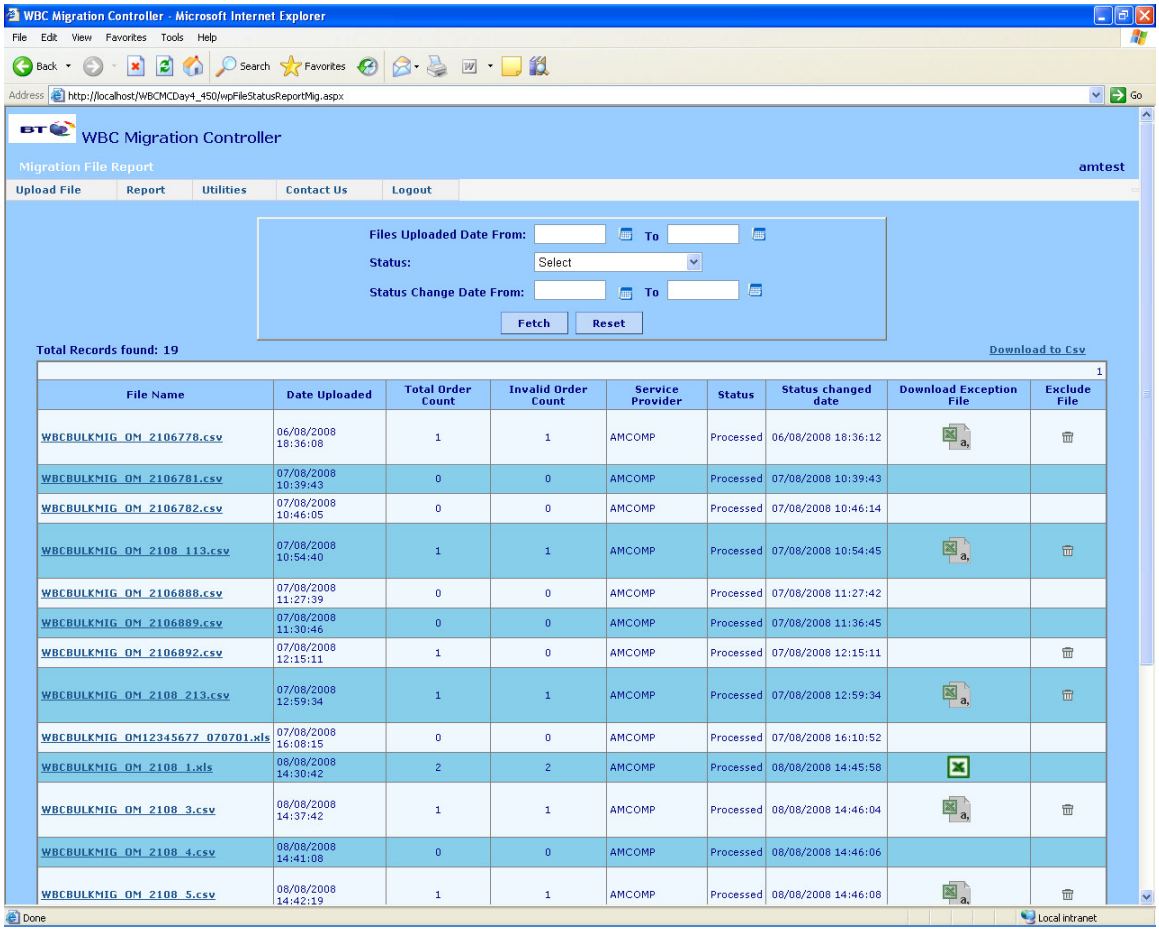
CP Status Message	File / Order	Description
File successfully uploaded	File	When file is uploaded, this will be default status
Processing	File	When file is picked by loader component for validation purpose
Processed	File	When validations for all orders in this file are performed successfully.
Invalid Service ID	Order	If we get any error in response from BTW circuit inventory system then we will update order with status
Open BAU order exists	Order	When 20 CN circuit is in status **'In course of regrade / In course of provisioning / In course of Cease'**
Line Asset has been ceased	Order	When 20 CN circuit is already **Ceased**
Invalid Ownership	Order	Perform Ownership check – one CP should not upload any circuit belonging to other CP, if this validation fails this message will be displayed
Validation Failed	Order	if order validation failed during OSS components processing this message will be displayed
No Details found	Order	if we receive no response for line qualification information from OSS components, this message will be displayed
EXCHANGE NOT SCHEDULED FOR WBC MIGRATION	Order	when WBC exchange enabled date exceeded required by date - CRD
Validation Completed	Order	when all validations completed successfully for this order
Invalid Require by Date	Order	when required by date calculation failed (Difference between CustomerRequiredbyDate and UploadedDatetime of an order should be greater than 12 working days)

Migration request already exists and In Progress for this ServiceId	Order	when there is any open order for this service id then reject new order
Scheduled	Order	when all validations passed and order is ready for migration
BTW Processing failed	Order	When order failed during initial stage, after the order is scheduled.
Pending On Fulfillment	Order	Iwhen provide order has passed its validation stage and accepted by One Siebel
Rejected	Order	when provide order is failed during initial validation stage and rejected by One Siebel
Completed	Order	when provide order is completed successfully on One Siebel
Cancel In Progress	Order	when cancel order is accepted on One Siebel portal and in progress
Cancellation failed	Order	There are chances that order can not be fulfilled as it reaches to PONR – Point Of No Return , in case this message will be displayed
Cancelled	Order	when cancel order completed successfully
Cancelled	File & Order	when file / order is excluded
Format Error	Order	Will show the details of the mandatory attribute's absence or invalidity of its value.
Line not Suitable for broadband order	Order	A service has been detected on the line but it is not LLU and is not suitable for migration to WBC. This could be due to already being on WBC or a data issue
Validation Completed (No Broadband exists on this line)	Order	when no Broadband or LLU services exist on the line. A provide order will be required rather than a migration order.
Annex M is not supported on this line. Alternative upstream options are available	Order	For Annex M order, when ADSL2+ RAG and Annex M RAG are not GREEN

17. Download Exception file

Navigation: BBCT URL > WBC Migration > Login > Successful login > Home > Reports > Bulk Migration > File Report

Description: In case one or few or all orders within a file have gone into error condition during validation then the list of such orders with their details is available in CSV format for CSV/XML files and Excel format for Excel files via the Download Exception File option.



File Name	Date Uploaded	Total Order Count	Invalid Order Count	Service Provider	Status	Status changed date	Download Exception File	Exclude File
WBCBULKMIG_OM_2106778.csv	06/08/2008 18:36:08	1	1	AMCOMP	Processed	06/08/2008 18:36:12		
WBCBULKMIG_OM_2106781.csv	07/08/2008 10:39:43	0	0	AMCOMP	Processed	07/08/2008 10:39:43		
WBCBULKMIG_OM_2106782.csv	07/08/2008 10:46:05	0	0	AMCOMP	Processed	07/08/2008 10:46:14		
WBCBULKMIG_OM_2108_113.csv	07/08/2008 10:54:40	1	1	AMCOMP	Processed	07/08/2008 10:54:45		
WBCBULKMIG_OM_2106888.csv	07/08/2008 11:27:39	0	0	AMCOMP	Processed	07/08/2008 11:27:42		
WBCBULKMIG_OM_2106889.csv	07/08/2008 11:30:46	0	0	AMCOMP	Processed	07/08/2008 11:36:45		
WBCBULKMIG_OM_2106892.csv	07/08/2008 12:15:11	1	0	AMCOMP	Processed	07/08/2008 12:15:11		
WBCBULKMIG_OM_2108_213.csv	07/08/2008 12:59:34	1	1	AMCOMP	Processed	07/08/2008 12:59:34		
WBCBULKMIG_OM12345677_070701.xls	07/08/2008 16:08:15	0	0	AMCOMP	Processed	07/08/2008 16:10:52		
WBCBULKMIG_OM_2108_1.xls	08/08/2008 14:30:42	2	2	AMCOMP	Processed	08/08/2008 14:45:58		
WBCBULKMIG_OM_2108_3.csv	08/08/2008 14:37:42	1	1	AMCOMP	Processed	08/08/2008 14:46:04		
WBCBULKMIG_OM_2108_4.csv	08/08/2008 14:41:08	0	0	AMCOMP	Processed	08/08/2008 14:46:06		
WBCBULKMIG_OM_2108_5.csv	08/08/2008 14:42:19	1	1	AMCOMP	Processed	08/08/2008 14:46:08		

Sample CSV Exception file:

RET_WBCBULKMIG_
OM62003700_08042(

WBC Migration Exception Responses

A response file is sent to the customer, if any of their submitted orders (within a batch) have failed. It will include the original orders, with associated error information. The filename of the response file will be the filename of the original order file, preceded by “RET_”.

Header record:

Data Item	Remarks
RECORD_TYPE	Constant = 'WBCBULKMIG_RESPONSE'
RUN_TS	The date and time when this extract started. Format: YYYYMMDDTHH:MM:SS

Detail record:

Data Item	Remarks
BuyerID	
IssueDatTime	
KCIType	
SellerAssignedAccountID	
CPDUNSID	
BTWDUNSID	
SellersItemIdentification	
BuyersLineNumber	
CustomerRequiredDate	
InstallationDN	
MAC	
CustomerID	
ServiceId	
AccessTechnology	
StabilityOption	
TrafficWeighting	
Interleaving	
AdvancedServicesOpt-In	
RealTime	
Downstream	

Data Item	Remarks
Upstream	
MaintenanceClass	
Company _Contact _Title	
Company_Contact Surname	
Company_Contact_ Firstname	
Company_Contact_ Initials	
Company_Contact _Address	
Company_Contact Postcode	
Company_Contact_F axnumber	
Company_ TechnicalContact_ Fullname	
Company_ TechnicalContact_ Phonenumber	
Company_ TechnicalContact_ 24hourContactnumbe r	
Company_ TechnicalContact Email	
BT_ Accountmanager_Full name	
BT Accountmanager_Ph onenumber BT Accountmanager_Em ail	

Data Item	Remarks
BT Accountmanager_Fax number	
BT Accountmanager_Email	
Service_ Support_Helpdesk	
ERRORCODE	Error Code
ERRORTEXT	Error Text
ExistingProductCode	If available

Trailer record:

Data Item	Remarks
RECORD_TYPE	Constant = 'WBC_BULKMIG_TRL '

Fields in this section are as described earlier, except for those below:
ErrorCode – a code associated with the error text. (status code)

ErrorText – error information relevant to the order that failed.(status message)
ExistingProductCode – this is the name of the existing product, returned to aid error diagnosis. It is optional because there may be some failed orders, e.g. with an invalid ServiceID, where it can't be provided.

Sample Excel Exception file:

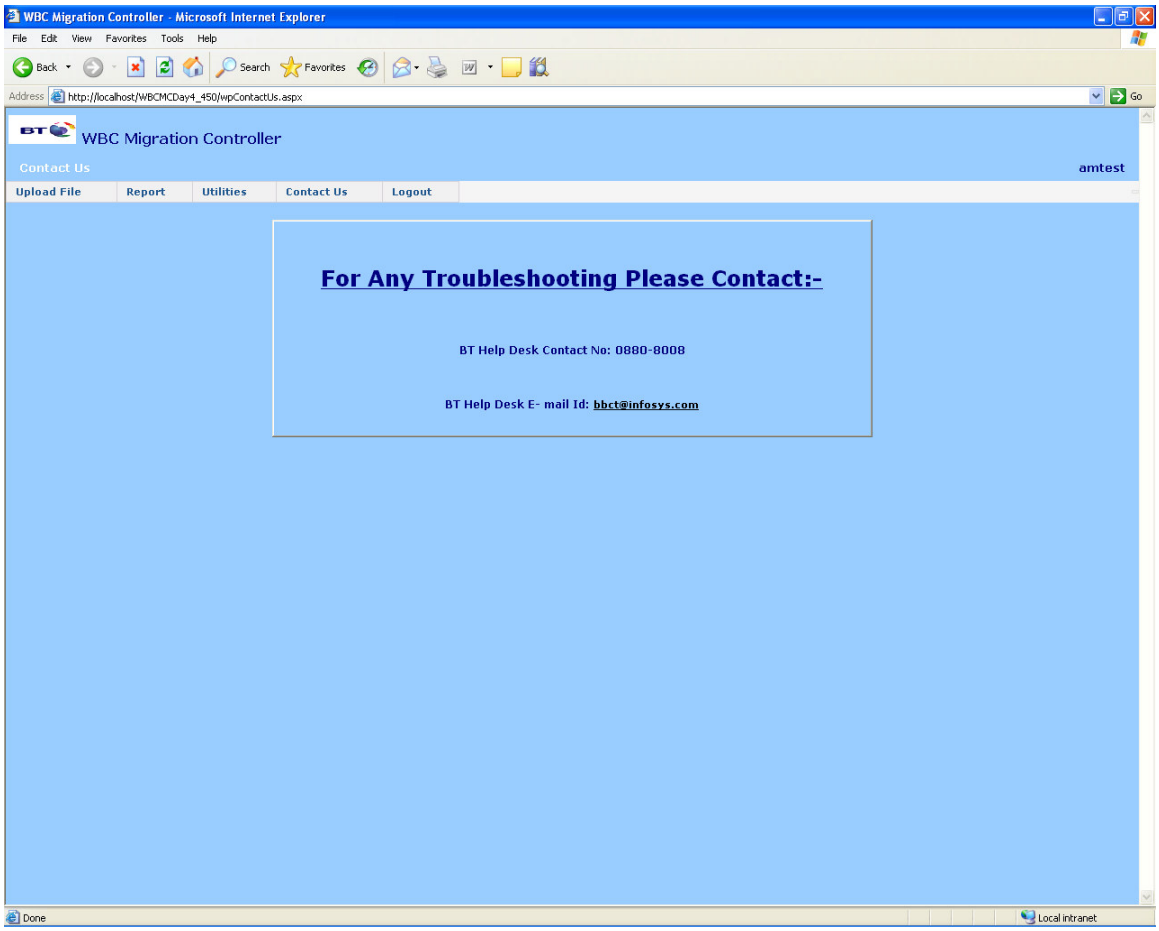
WBCBULKMIGEXP_OM_2108_1.xls

The same file can be corrected in case of format errors and re uploaded.

18. Contact Us

Navigation: BBCT URL > WBC Migration > Login > Successful login > Home > Contact Us

Description: This page displays the contact details to user for any help needed.



19. Download User manual

Navigation: BBCT URL > WBC Migration > Login > Successful login > Home > Utilities > Download User manual

Description: On clicking this link in the menu toolbar, the CP will be redirected to this URL: http://www.btwholesale.com/pages/static/Products/Internet/Wholesale_Broadband_Connect_wBBC/Migrations.html

20. Send Error Mail Notification

Description: This is a service which runs once every day at a configured time. At the Order level, after all the validation is performed and if an order is found to be incorrect then an email notification will be sent along with the CSV attachment displaying all the errors during the order validation stage from the downstream system for the CP. Order level validation should always have the Customer Reference No and Error messages. For an error mail to be sent to CP, the CP should have a valid email id and should select the option to receive notifications.

Given below is the format of the attached CSV file:-

WBCMigration_Failed
_Orders_050908_To_

21. Archive Database

Description: This is a job which runs at the back end and provides the ability to archive all migration, lqc and CPAllocation processed files that have been uploaded before a configurable period. All orders corresponding to these files are also archived. By default, the archival period is to be set to 3 months.